Installation & Maintenance Manual

MONTIGO®
the art of fireplaces
www.montigo.com

H38DF ST
HL38DF ST

Indoor Residential Gas Fireplace

⚠ DANGER

Read and understand this manual. Improper installation, adjustment, alteration, service or maintenance can cause serious injury, property damage or even death. For assistance or additional information consult a qualified installer, service agency or the gas supplier.

⚠ WARNING

Do not store or use gasoline or any other flammable vapors and liquids in the vicinity of this or any other gas burning appliance. A fire or explosion my occur causing serious injury, property damage or even death.

⚠ CAUTION

Glass doors on gas fireplaces are **extremely hot** while the fireplace is on and remain hot even after the fireplace has been turned off. Safety screens are available and can reduce the risks of severe burns. Please keep children away from the fireplace at all times.

NOTICE

Installer: Leave this manual with the appliance. Do not remove.
Consumer: Retain this manual for maintenance and future reference. Do not Discard.

DANGER

IF YOU SMELL GAS

- ⚠ Do not try to light any appliance.
- ⚠ Do not touch any electrical switch; do not use any phone in your building.
- ⚠ Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- ⚠ If you cannot reach your gas supplier, call the fire department.

NOTICE

You must read and understand this manual prior to installation, operation or troubleshooting this appliance. Please retain this owner's manual for furure reference and maintenance.

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Safety Alert Key

⚠ DANGER

Indicates a hazardous situation which, if not avoided, WILL result in death or serious injury or property damage.

⚠ WARNING

Indicates a hazardous situation which, if not avoided, COULD result in death or serious injury or property damage.

⚠ CAUTION

Indicates a hazardous situation which, if not avoided, WILL result in minor or moderate injury.

NOTICE

Address practices that are important, but not related to personal injury

Introduction

INTRODUCTION

Congratulations on your purchase of a Montigo Fireplace.

With over 30 years of experience, Montigo is committed to providing you with a gas fireplace that is not only a beautiful addition to your space, but that is also designed and manufactured to the highest safety, reliability and engineering standards.

We strongly encourage you to read and carefully follow the instructions laid out in this Installation, Operation and Maintenance Manual and retain it for your future reference. Pay special attention to all cautions, warnings, and notices throughout this manual intended to ensure your safety.

This manual covers installation, operation and maintenance. Lighting, operation and care of this fireplace can be easily performed by the homeowner. All installation and service work should be performed by a qualified or licensed installer, plumber or gasfitter as certified by the state, province, region or governing body where the fireplace is being installed.

⚠WARNING

Hot glass will cause burns. **Do not touch** glass until unit is cooled. **Never** allow children to touch glass.

This installation, operation and maintenance manual is applicable to the models described below. Refer to your rating plate to verify included options. Throughout this manual instructions are applicable to all models designated as **H*38DF*-ST** unless otherwise noted in the Table.

MODEL	Natural Gas	Liquid Propane	Gas Rating (BTU hr)	Traditional Burner / Logset	Linear Burner w/ Glass Accessories	Standing Pilot Ignition	Honeywell Hot Surface Ignition	SIT Electronic Ignition
H38FSDN	X		34,000	X		X		
H38FSDNE	X		34,000	X			X	
H38FSDNI	X		34,000	X				X
H38FSDL		X	32,000	X		X		
H38FSDLE		X	32,000	X			X	
H38FSDLI		X	32,000	X				X
HL38FSDN	X		34,000		X	X		
HL38FSDNE	X		34,000		X		X	
HL38FSDNI	X		34,000		X			X
HL38FSDL		X	32,000		X	X		
HL38FSDLE		X	32,000		X		X	
HL38FSDLI		X	32,000		X			X

Warranty Information: (See **Appendix B**)

The Montigo warranty will be voided by, and Montigo disclaims any responsibility for, the following actions:

► Modification of the fireplace and/or components including Direct-Vent assembly or glass doors.

► Use of any component part not manufactured or approved by Montigo in combination with this Montigo fireplace system.

► Installation other than as instructed in this manual.

Consult your local Gas Inspection Branch on installation requirements for factory-built gas fireplaces. Installation & repairs should be done by a qualified contractor.

Installation

IMPORTANT MESSAGE: SAVE THESE INSTRUCTIONS

The **H*38DF*-ST** Direct Vent fireplace must be installed in accordance with these Instructions. Carefully read all the Instructions in this manual first. Consult the Local Gas Branch to determine the need for a permit prior to starting the installation. It is the responsibility of the installer to ensure this fireplace is installed in compliance with the manufacturers instructions and all applicable codes.

BEFORE YOU START:

NOTICE

Installationand repairs should be done by an authorizedgas fireplace service technician. The applianceshouldbe inspectedbeforeuse and at least annuallyby a professional.More frequesntcleaning may be required due to exessivelint from carpeting, bedding material, etc. It is imperativethat controlcompartments,burners and circulatingair passagewaysof the fireplace are kept clean

⚠ CAUTION

Due to high operating temperatures, this appliance should be located out of traffic & away from furniture and draperies.

Children and adults should be alerted to the hazards of the high surface temperature, which could cause burns or clothing ignition.

Young children should be carefully supervised when they are in the same room as the appliance.

Clothing or other flammable materials should not be placed on or near the appliance.

⚠ DANGER

When this appliance is installed directly on any combustible material other than wood flooring, it must be installed on a metal or wood panel extending the full width and depth of the appliance or a fire will occur causing serious injury, property damage or even death.

Installation Checklist

- Determine the desired install location of your fireplace.
- See **Section 1**, Dimensions on **Page 5**, and refer to the Framing **Section 2** for details.
- Select the location of your termination and resulting vent run.
- **Your selected termination location must be the highest point in the Direct Vent installation**.
- Should it be impossible to meet the venting requirements laid out in **Section 3**: Venting, please contact a local Montigo dealer regarding the use of a Montigo Power Vent.
- Lay out the Vent run; calculating the required elbows and straight runs of 5"/8" flex or rigid pipe.
- Layout Electrical Requirements Refer to **Section 4**: Wiring, for Details.
- Refer to **Section 5:** Installing the Gas Line, for details on the gas connection and access.
- Refer to local codes and guidelines for installation requirements.
- **Installation and repairs should be done by a qualified contractor and must conform to**:

• **Installations in Canada** must conform to the local codes or in the absence of local codes to the current version of Natural Gas and Propane Installation Code, CSA B149. Electrical Installations must conform to the local codes or, in the absence of local codes, to the current version of Canadian Electrical Code, CSA C22.1.1

• **Installations in the USA** must conform to the local codes or in the absence of local codes to the current version of National Fuel Gas Code, ANSI Z223.1/NFPA 54. Electrical Installations must conform to the local codes or, in the absence of local codes, to the current version of the National Electrical Code, ANSI/NFPA 70. See **Appendix C** for installation within the State of Massachusetts.

Installation

Section 1: Installation Overview and Product Dimensions

Please review the Installation Checklist on **Page 4** for general information on preparing for a successful installation of your fireplace.

The **H*38DF*-ST** fireplace may be installed in any location that maintains proper clearances to air conditioning ducts, electrical wiring and plumbing.

Safety, as well as efficiency of operation, should be considered when selecting the fireplace location. Select a location that does not interfere with room traffic, has adequate ventilation and offers an accessible path for Direct Vent installation.

The fireplace dimensions are shown below:

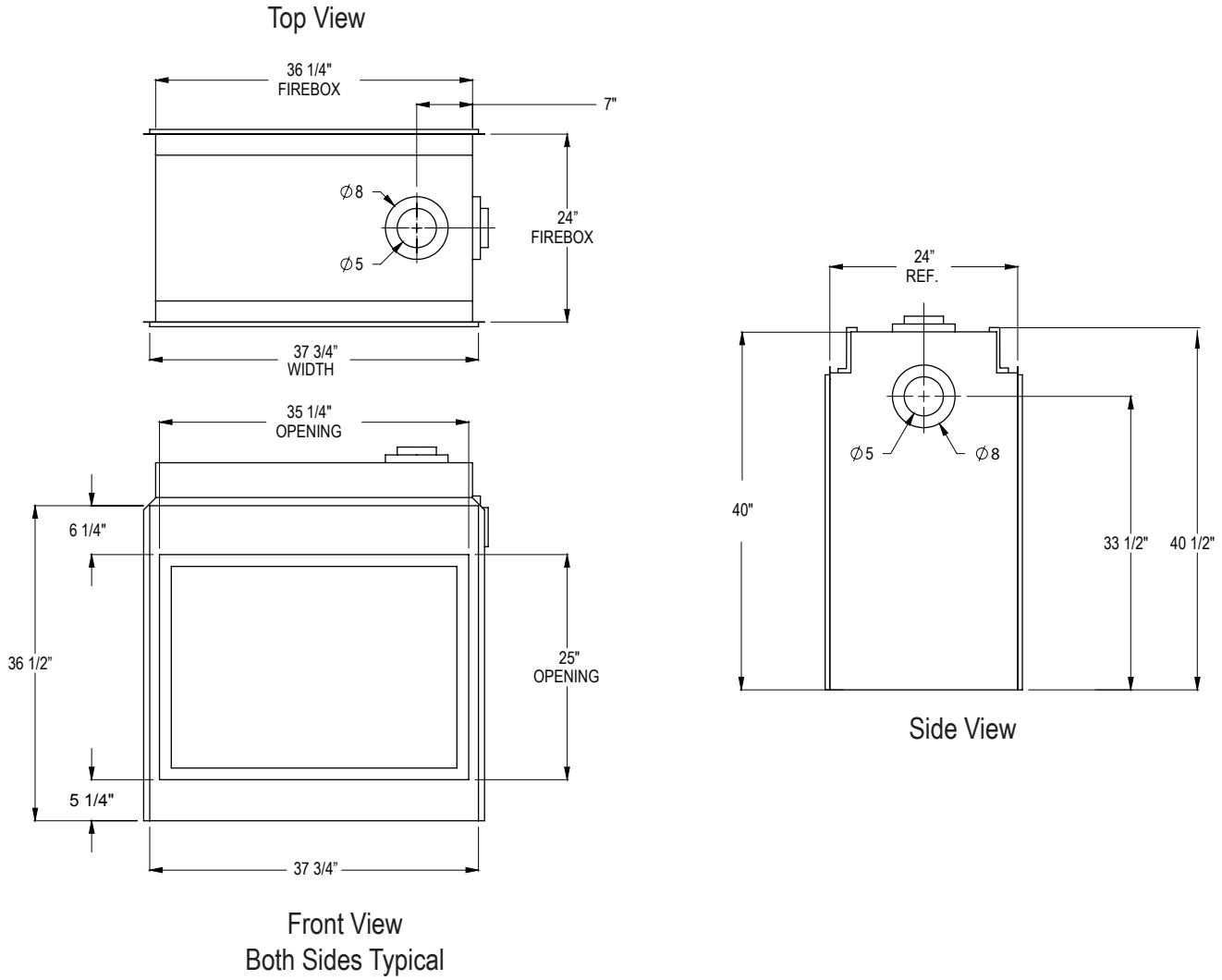


Figure 1. *Fireplace dimensions (Tolerance ± ⅛").*

Installation

Section 2: Framing

1). Frame in the enclosure for the unit with framing materials. The framed opening for the assembled fireplace is 41¾" wide, x 42½" high x 23¾" deep, see ***Figure 2***.

NOTE: When constructing the framed opening, please ensure there is access to install the gas line when the unit is installed. **See *Figure 21*.**

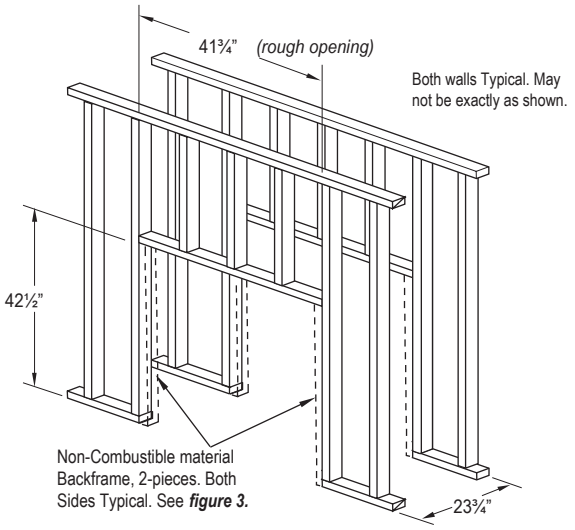

41¾" (rough opening)
Both walls Typical. May not be exactly as shown.
42½"
Non-Combustible material Backframe, 2-pieces. Both Sides Typical. See figure 3.
23¾"

Figure 2. *Framing dimensions, (Both Sides Typical).*

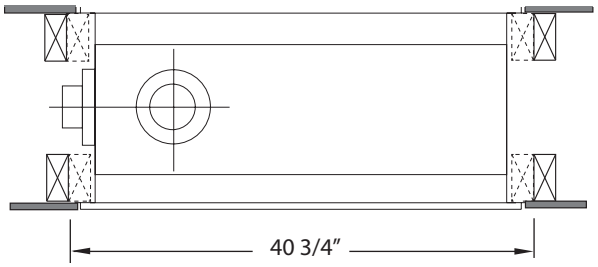


Figure 3. *Securing the fireplace to the framing cleats.*

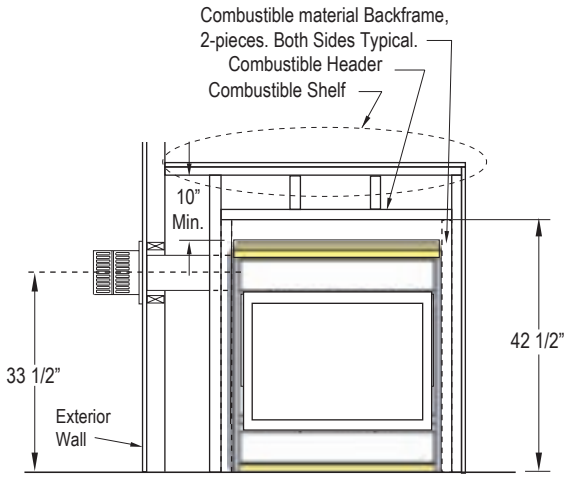


Figure 4. *Combustible Framing for shelves over the fireplace, Side vent.*

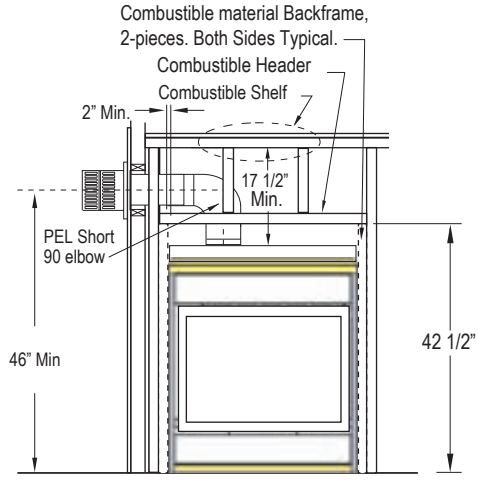


Figure 5. *Combustible Framing for shelves over the fireplace, Top vent.*

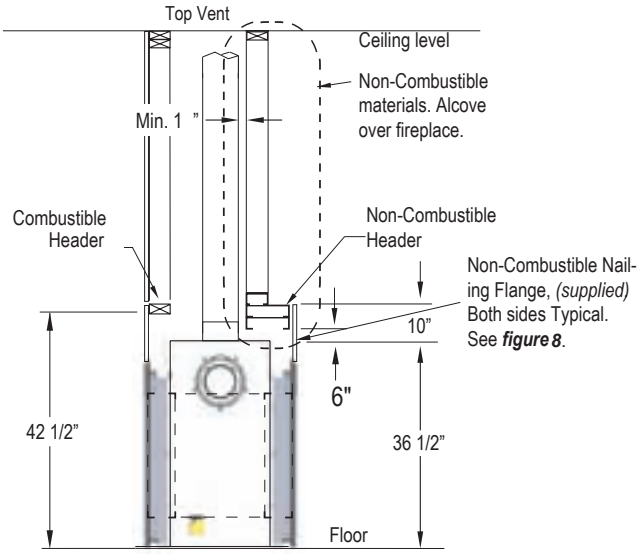


Figure 6. *Non Combustible Framing with alcove above fireplace, Right side. Combustible Framing above fireplace, Left side, see **figure 2** (Top Vent).*

Installation

Clearances

When installing a shelf over the top of the fireplaces, the following guidelines must be adhered to:

For Side Vent applications, the minimum clearance is 2" from the side of the fireplace to a wall, or any combustible materials, and 10" clearance from the top of the fireplace to the underside of any combustible shelf materials.

For Top Vent applications, the minimum clearance is 2" from the side of the fireplace to a wall, or any combustible materials, and 17 1/2" to the underside of any combustible shelf materials.

1" clearance is maintained on sides and bottom of vent runs and 2" above horizontal vent runs to any combustible material.

MODEL	Top - Side Vent †	Top - Top Vent †	Sides	Floor	Mantel
H*38DF*-ST	10"	17 1/2"	2"	0"	4"

† **Note:** Clearance from top of fireplace to a combustible ceiling within the fireplace enclosure.

Installing The Standoffs

To avoid elevated mantel temperatures, all **H*38DF*-ST** gas fireplaces are required to have the supplied standoffs installed. The fireplace is supplied with two standoffs. Bend and install these standoffs on top of the fireplace ensuring that the height of the standoff maintains a 6" clearance.

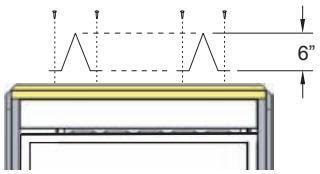


Figure 7. *Installing the standoff's (Both sides typical).*

Installing the Nailing Flange Extension

Once the fireplace is placed into the rough framed opening, the supplied Nailing Flange Extension (Part No. H42074) must be fasten securely into place, with nails or wood screws. as shown in ***Figure 8***.

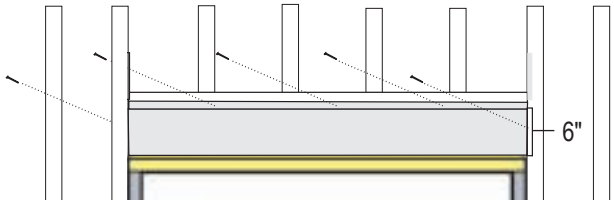


Figure 8. *Installing the Nailing Flange Extension (Both sides typical).*

The Supplied nailing extension must be placed along the top edge of the fireplace and securely fastened in place to the non combustible header and combustible wood framing.

Note: The nailing flange extension can be substituted with a piece of **NON-Combustible** material of the same size and thermal characteristics, ie: cement board or equivalent. This is recommended in applications where the facing materials will not adhere to the metal nailing flange.

Installation

Section 3: Venting

Montigo supplies a variety of direct venting and termination options. **The direct vent termination location MUST be selected such that it is the highest point in the venting assembly.** It should also be selected such that it provides the shortest vent run possible. Should it be impossible to ensure that the termination is the highest point or should it be impossible to meet the venting guidelines laid out below please contact your Montigo dealer to discuss power venting options.

NOTES FOR PLANNING VENTING:

- **Venting originates from the unit through the top or through the side**
- **Venting can terminate through the roof or through an exterior wall.**
- **Refer to Appendix A - Termination Locations to ensure the planned termination location is acceptable.**
- **Once the termination location has been established, refer to the appropriate section below for installation details**
- **All fireplaces shipped from the factory are Top vent.**

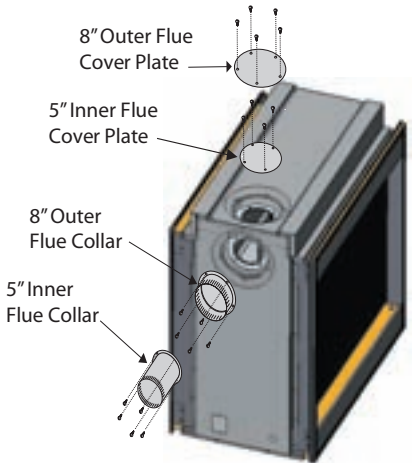


Figure 9a. *Flue cover and collar installation,* ***Side Vented*** *fireplace.*

Section 3-1: CONVERTING TO SIDE VENT

Use the following instructions to convert a **H*38DF*-ST** for Rear Vent use:

1. Remove the Side flue cover and gasket (5" and 8") on the flue outlet, as shown in ***Figure 9.***
2. Next, Remove the Top flue collar's (5" and 8") on the flue outlet, as shown in ***Figure 9.***
3. Install the (removed) Side flue cover and gasket material, to the Top vent outlet. Fasten the cover with included hardware, as illustrated ***Figure 9a***.

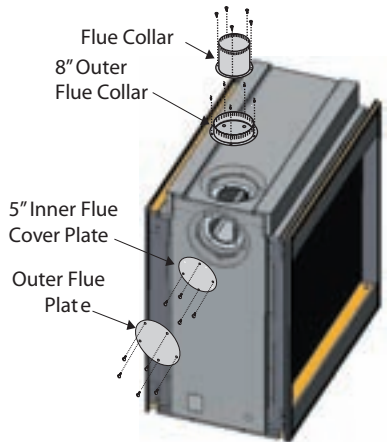


Figure 9. *Flue cover and collar removal,* ***Top Vented*** *fireplace.*

Installation

Section 3-2: INSTALLING A ROOF MOUNTED DIRECT VENT TERMINATION (PVTK-1)

This section applies to installations where the direct vent termination will be roof mounted.

Section 3-2-1: VENTING LAYOUT

Selection of components and details of venting lay out should adhere to the following guidelines:

- The maximum termination point is 32' above the fireplace (NOTE: if the maximum termination height is used, the flame pattern may be affected).
- The Vertical termination must be a minimum 2' higher than where the termination exits the roofing materials, (asphalt shingles, cedar shakes, etc). This distance should be measured from the high side of the roof slope where the flue flashing intersects the roofing materials. (see ***Figures 10 to 10c***).
- Termination location must be a minimum 6' from a mechanical air inlet.
- Termination location must be a minimum 18" from a parapet wall
- For a more detailed diagram of allowed termination locations, see **Appendix A**.
- A maximum of two offsets (each offset is made up of 2-90° bends) may be made.
- Firestops must be installed as required by National & local codes.
- Ensure all runs are supported with a minimum of 3 supports per 10' of venting.
- Install all roof flashing and storm collars as shown.

Roof mounted Terminations

The following details are some possible configurations for Roof mounted terminations.

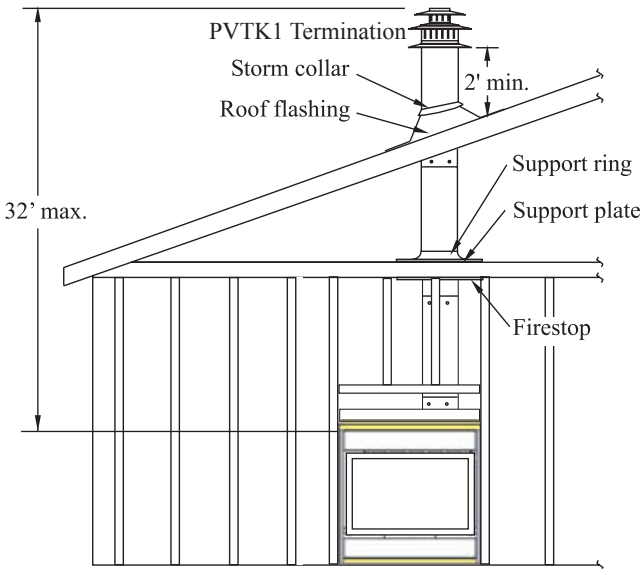


Figure 10. ***Top vent, Roof mounted*** *termination with no offset in vent run.*

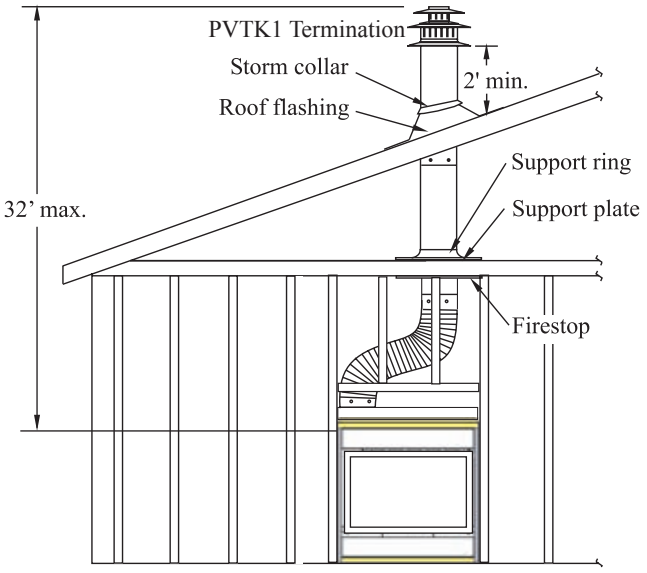


Figure 10a. ***Top vent, Roof mounted*** *with 1 offset (1 offset= two* 90° bends).

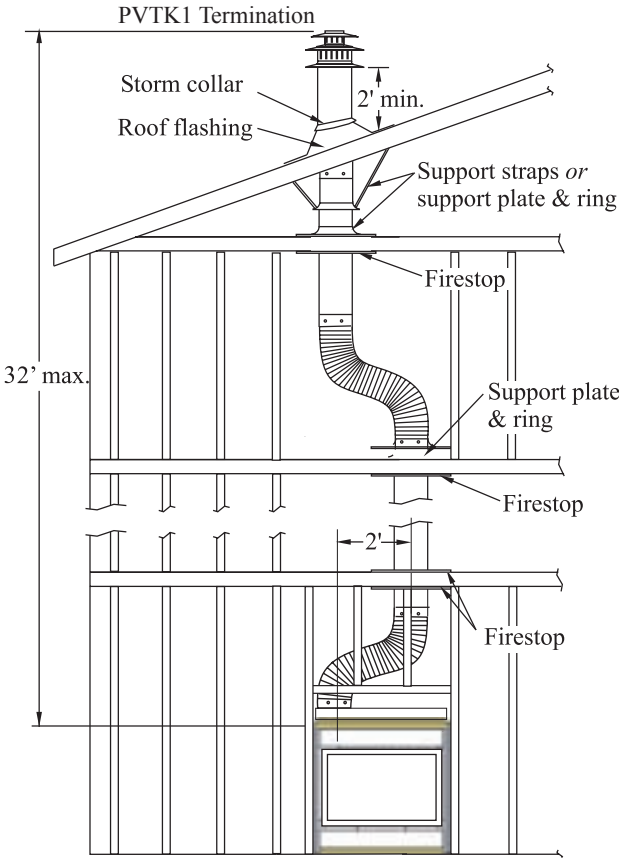


Figure 10b. ***Top vent, Roof mounted*** *with 2 offsets (1 offset= two* 90° bends).

Installation

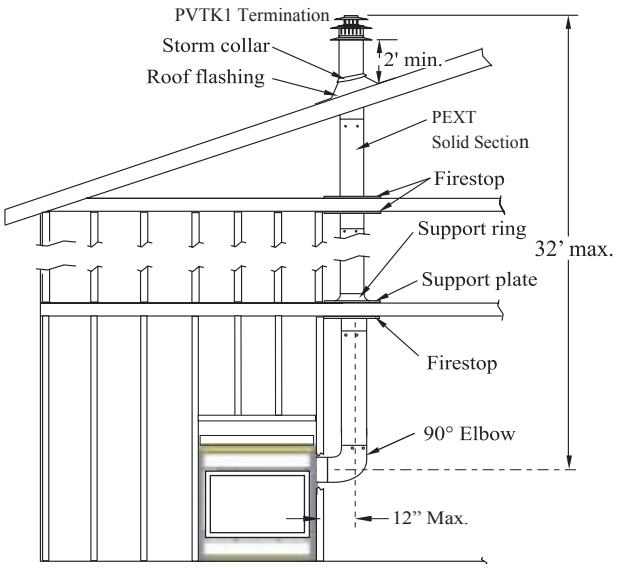


Figure 10c. ***Side vent, Roof mounted*** *venting (1* = 90° bend).

Installation

Section 3-3: INSTALLING A WALL MOUNTED DIRECT VENT TERMINATION

This section applies to installations where the direct vent termination will be wall mounted.

1). Installation of Termination with built in frame

A Termination with a Built-In Frame is installed during framing of a structure.

1. Frame the termination opening to 11" x 11".
2. Install exterior sheathing to the structure framing.
3. Fasten the termination to the sheathing using a minimum of 4 screws.

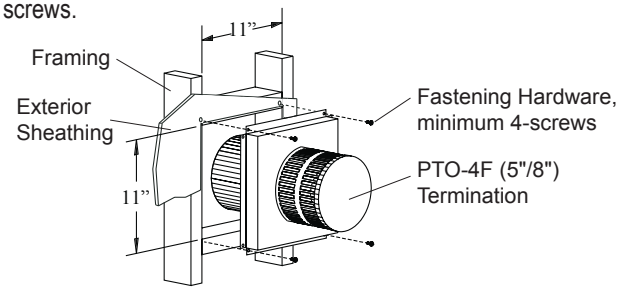


Figure 11. *Installing a PTO-F termination.*

2). Installation of termination frame at time of framing

Terminations with a MSR frame allow the installation of the frame prior to installation of the termination.

1. Frame the termination opening to 12" x 12".
2. Secure the MSR Frame to the exterior sheathing of the structure.
3. Fasten the termination to the MSR Frame using a minimum of 4 screws.

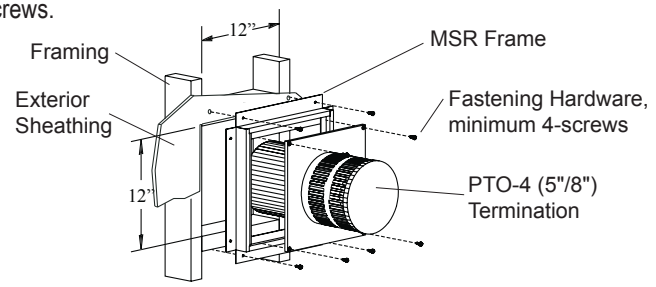


Figure 11a. *Installing a PTO termination with the MSR frame.*

3). Installation of termination frame at time of framing in Masonry

Terminations with a BSR frame allow the installation of the frame in masonry prior to the installation of the termination

1. Frame the BSR opening to 12" x 12".
2. Secure the BSR Frame to the exterior sheathing of the structure.

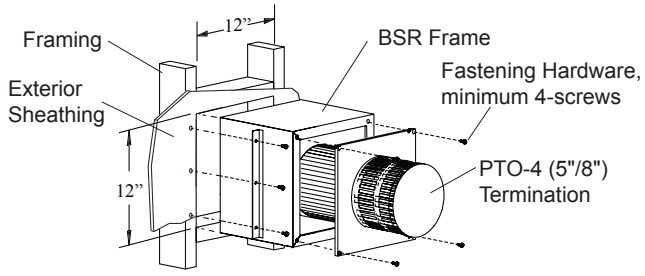


Figure 11b. *Installing a PTO termination with the BSR frame.*

4). Installation of termination from inside structure

A Termination with a MOSR Frame is installed from the inside of the structure. These are commonly used in high-rise construction.

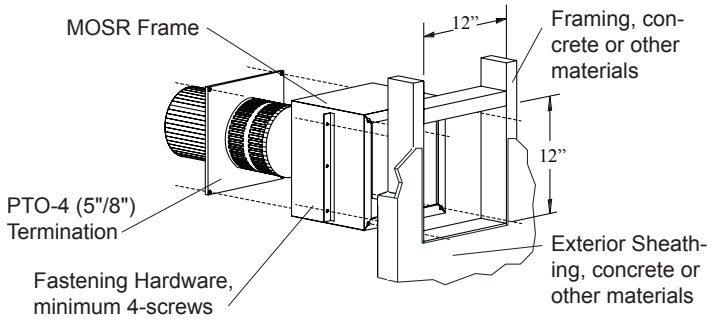


Figure 11c. *Installing a PTO termination with the MOSR frame.*

1. Frame the MOSR opening to 12" x 12".
2. Fasten the MOSR frame to the interior side of the studs, concrete, or finished wall construction using a minimum of 4 screws.
3. Insert the termination into the MOSR frame as shown here, (*from the inside*) and attach to the MOSR by installing a min. quantity of 4 bolts into the threaded nuts on the MOSR Frame.

5). Installation of a termination shield for Vinyl Siding

The VSS Termination shield is installed when the exterior of a structure is clad with Vinyl siding. It is placed directly above, and on-center with the termination.

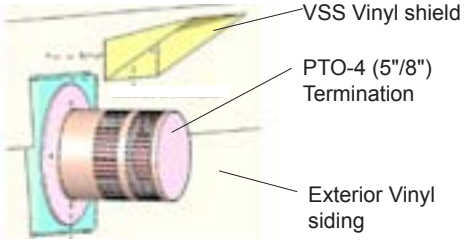


Figure 11d. *Installing the VSS Vinyl Shield.*

Installing Heat Guards over Terminations is recommended in installations where the termination is *located within 7' feet above grade,* or *above a pedestrian walkway,* and *may be Required by code in Public areas.*

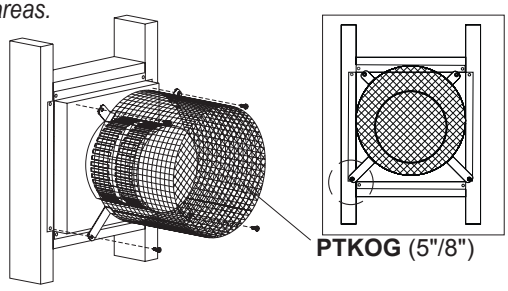


Figure 12. *Installing a PTO termination heat guard.*

1. Ensure that the two ***long*** mounting brackets are facing the bottom of the termination. (See inset). This will provide more heat protection at the top of the termination, where temperatures are highest.
2. Attach to the faceplate of the termination using four sheet metal screws.

Installation

Section 3-3-1: VENTING LAYOUT: Wall mounted termination.

Selection of components and details of venting layout should adhere to the following guidelines:

- Vent terminations must not be recessed in walls or siding.
- All through-the–wall terminations within 3' of the fireplace must have a Montigo Heat Shield (RHS101) installed. See **Section 3-3-3**.
- All through-the-wall terminations beyond 3' of the fireplace must have a Montigo Heat Shield (RHS8) installed. See **Section 3-3-3**.
- Once the proposed venting layout has been determined refer to ***Figure 13 or 14*** to ensure the layout is acceptable.

Notes Wall Mounted Terminations: *TOP VENT*

- All measurements for vertical or horizontal runs are measured from center of the vent pipe.
- Venting runs *must* fall within the limits set by the venting graph, see ***Figure 13.***

Wall mounted Terminations

The following details are some possible configurations for Wall mounted terminations.

The Venting Graph: H*38DF*-ST

Measure the vertical height from the fireplace hearth to the centre of the termination and the horizontal run from the fireplace flue collar to the wall flange of the termination. Plot on the Venting Graph ***Figure 13*** with an 'X'.

If the 'X' falls on or above the top boundary of the shaded area, the installation is acceptable.

Example A: (Acceptable Installation)

If the vertical dimension from the hearth is 114" and the horizontal run to the wall flange of the vent termination is 168", this would be an acceptable installation.

Example B: (Unacceptable Installation)

If the vertical dimension from the hearth is 36" and the horizontal run to the wall flange of the vent termination is 84", **this would NOT be an acceptable installation.**

Example C: (Unacceptable Installation)

If the vertical dimension from the floor of the fireplace is 60" and the horizontal run to the wall flange of the vent termination is 144", **this would NOT be an acceptable installation.**

WARNING:

An inspection of the explosion relief flappers and door **MUST** be made prior to lighting the fireplace. A faulty seal on the door gasket and/or explosion ports will result in products of combustion leaking into the living space and may result in carbon monoxide poisoning.

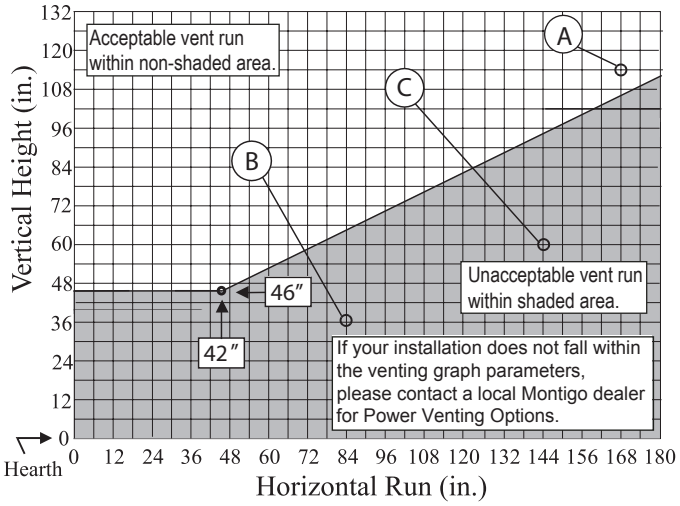


Figure 13. ***Top Vent*** *Venting Graph for* ***wall mounted*** *terminations.*

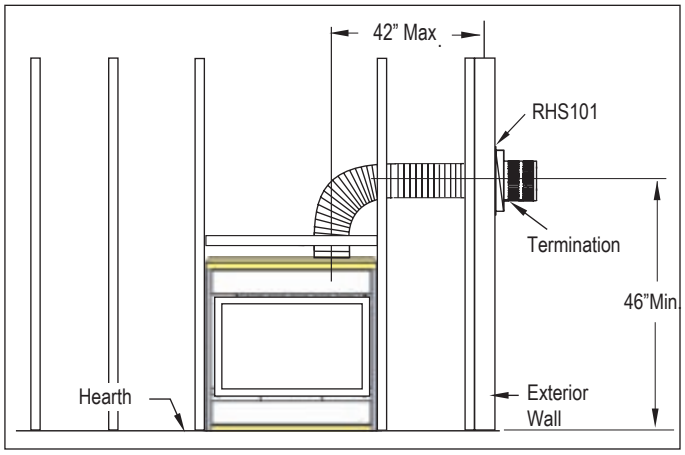


Figure 13a. ***Top Vented,*** *wall mounted installation with one* 90° bend. *The vent run must comply with Venting Graph for* ***Top vent, wall mounted*** *terminations,* ***Figure 13.***

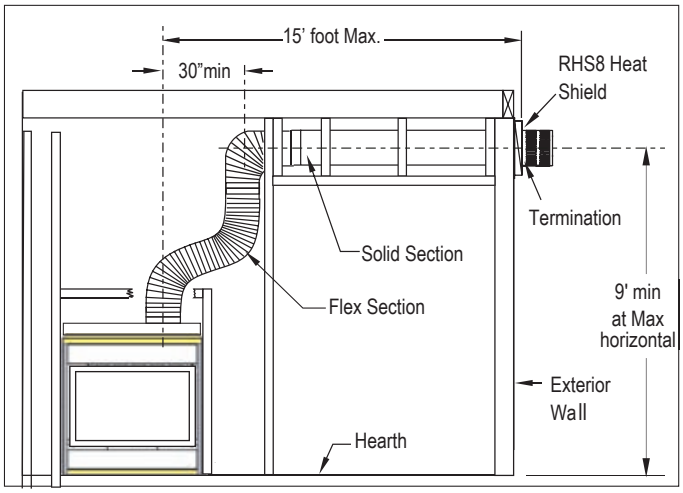


Figure 13b. ***Top Vented****, wall mounted Multi-elbow installation. See Venting Graph for* ***Top vent, wall mounted*** *terminations,* ***Figure 13.***

Installation

Notes Wall Mounted Terminations: *SIDE VENT*

- All dimension lengths for vertical or horizontal runs are measured from centre of the vent pipe.
- Venting runs *must* fall within the limits set by the venting graphs, see ***Figure 14***.
- Fireplace must be converted to Side Vent configuration prior to running vent, see ***Figure 9 and 9a***.

The Venting Graph

Measure the vertical height from the fireplace hearth to the centre of the termination and the horizontal run from the fireplace flue collar to the wall flange of the termination. Plot on the Venting Graph ***Figure 14*** with an 'X'.

If the 'X' falls on or above the top boundary of the shaded area, the installation is acceptable.

Example A: (Acceptable Installation)

If the vertical dimension from the hearth is 120" and the horizontal run to the wall flange of the vent termination is 138", this would be an acceptable installation.

Example B: (Unacceptable Installation)

If the vertical dimension from the hearth is 48" and the horizontal run to the wall flange of the vent termination is 96", **this would NOT be an acceptable installation.**

Example C: (Unacceptable Installation)

If the vertical dimension from the floor of the fireplace is 72" and the horizontal run to the wall flange of the vent termination is 120", **this would NOT be an acceptable installation.**

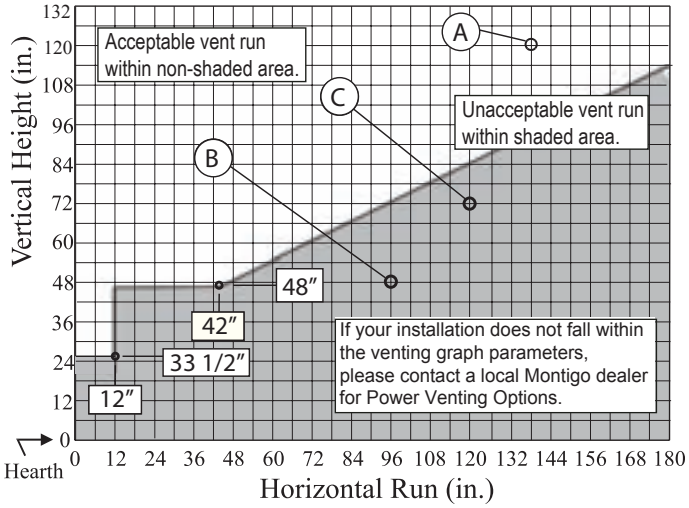

Acceptable vent run within non-shaded area.
Unacceptable vent run within shaded area.
A
B
C
48″
42″
33 1/2″
12″
If your installation does not fall within the venting graph parameters, please contact a local Montigo dealer for Power Venting Options.
Vertical Height (in.)
Horizontal Run (in.)
Hearth
0 12 24 36 48 60 72 84 96 108 120 132 144 156 168 180
0 12 24 36 48 60 72 84 96 108 120 132

Figure 14. ***Side Vent*** *Venting Graph for* ***wall mounted*** *terminations.*

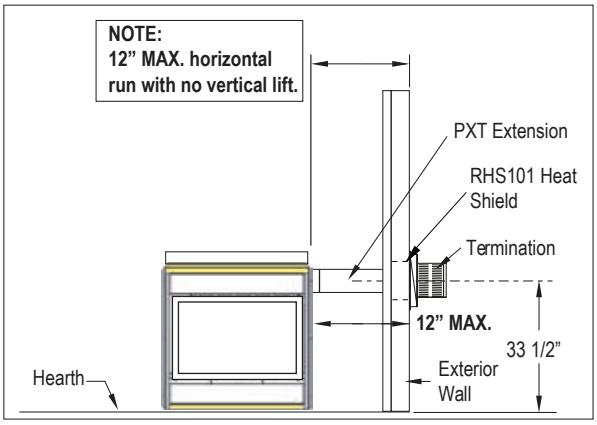


Figure 14a. ***Straight run, Side Vented****, wall mounted termination for* ***H*38DF*-ST****,* ***Figure 14.***

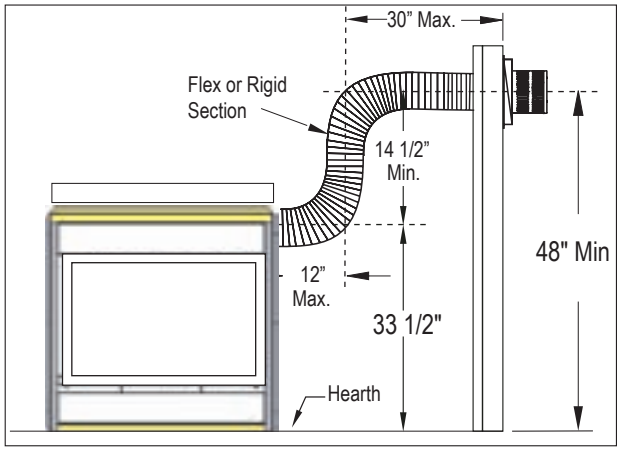


Figure 14b. ***Side Vented, wall mounted*** *Multi-elbow termination installation. Installation for* ***H*38DF*-ST*** *must have a minimum vertical rise of* ***48".*** *The vent run must comply with the Venting Graph for* ***Side vent, wall mounted*** *terminations,* ***Figure 14.***

WARNING:

An inspection of the explosion relief flappers and door **MUST** be made prior to lighting the fireplace. A faulty seal on the door gasket and/or explosion ports will result in products of combustion leaking into the living space and may result in carbon monoxide poisoning.

Installation

Section 3-3-2: VENTING COMPONENTS

The following components and associated Montigo part numbers for installation of a roof or wall mounted termination. **Use only Montigo Vent Components.** Use of non-Montigo parts will **VOID** the warranty and may impede operation of the fireplace.

A - Termination	**PTO-4 (3" Length)** **PTO-4F (3" Length)** **PVTK-1**
B - Frame Kits	**MSR (Stucco Frame)** **MOSR (Stucco Frame)** **BSR-4 (4" Brick Frame)** **BSR-6 (6" Brick Frame)**
C - Flex Sections	**PFL - 1 (12" f/f Section)** **PFL - 18 (18" f/f Section)** **PFL - 2 (24" f/f Section)** **PFL - 3 (36" f/f Section)** **PFL - 4 (48" f/f Section)** **PFL - 6 (72" f/f Section)**
D - Rigid Sections	**PXT - 5 (5" f/f Section)** **PXT - 10 (10" f/f Section)** **PXT - 20 (20" f/f Section)** **PEXT - 1 (12" f/m Section)** **PEXT - 2 (24" f/m Section)** **PEXT - 3 (36" f/m Section)** **PEXT - 4 (48" f/m Section)** **PEXT - 6 (72" f/m Section)**
E - Elbows	**PEL-90MM (m/m 90° Elbow)** **PEL-90FF (f/f 90° Elbow)** **PEL-90FM (f/m 90° Elbow)** **PEL-45FM (f/m 45° Elbow)**
F - Support Ring & Plate	**PSPXT-8**
G - Firestop	**FS-8**
H - Roof Flashing	**PRF-7 (1/12 - 7/12 pt.)** **PRF-12 (7/12 - 12/12 pt.)**
I - Heat Shield	**RHS101**
J - Heat Guard	**PTKOG**

Connection and installation of the vent components should adhere to the following guidelines:

- Use any combination of rigid and flex pipe as required and in any orientation (Male connectors can face in any direction).
- Flex sections may be stretched up to 50% of their total length (e.g. a 24" section maybe stretched to 36").
- Connect all vent sections using a minimum of three sheet metal screws on the outer pipe flue.
- Ensure the pipe ends male to female slide in a minimum of 1 1/2" of overlap.
- Ensure all runs are supported with a minimum of 3 supports per 10' of venting.
- When hanging/ supporting venting, ensure that 1" clearance is maintained on sides and bottom of vent runs and 2" above horizontal vent runs to any combustible material.
- Rigid pipe may be cut less than half way from the **female end only.**
- Ensure when cutting sections of rigid pipe to maintain integrity of internal supports.
- Place the springs, supplied with the pipe kit, between the outer and inner pipes to keep the pipes separate and avoid any possible hot spots.
- Montigo recommends the use of a flex section for the final pipe connected directly to the fireplace offering greater flexibility of installation and absorption of movement.
- Firestops must be installed as required by National & local codes.
- Montigo recommends that all exterior corners and joints be sealed with exterior caulking. However, we encourage you to consult your Building Envelope Engineer or Waterproofing Consultant for further recommendations.

IMPORTANT:

Please Refer to your Building Envelope Engineer or Waterproofing Consultant for a review of ALL penetrations through exterior walls or the roof.

Installation

Section 3-3-3: Heat Shields

Installing a Wall Mounted RHS8 Heat shield

The RHS8 Heat shield **CANNOT** be used **WITHIN 36" horizontal or 46" vertically** of the fireplace, (see ***figure 15a)***. For applications within these dimensions the RHS101 Heat Shield **MUST** be used.

To install the RHS8, frame an opening in combustible construction, ***Figure 15*** below. Slide the Heat shield in place over the vent pipe which attaches to the fireplace. After the fireplace and vent pipe has been installed, clearances should match the dimensions in ***Figure 15***

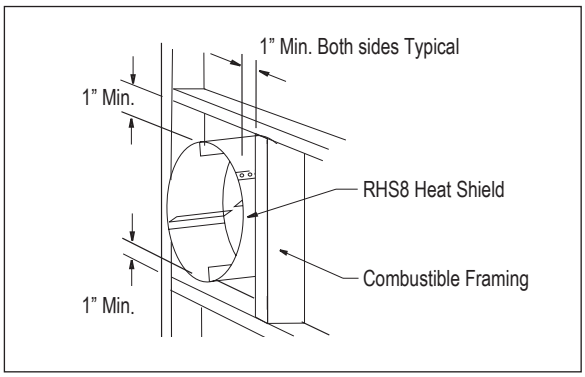


Figure 15. *RHS8 Installation. (Install by sliding over vent pipe where it passes through the combustible construction).*

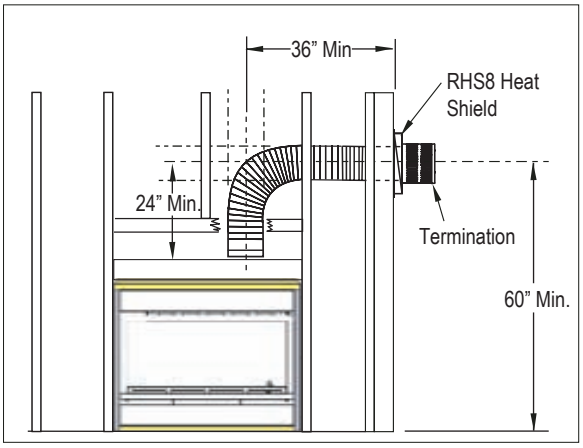


Figure 15a. *RHS8 Installation. (**Minimum requirements**).*

Installing a Wall Mounted RHS101 Heat shield.

The RHS101 Heat shield **MUST** be used where the RHS8 Termination (***Figure 15 and 15a***) **CANNOT** be used. Use the RHS101 **within 36" horizontal** or **60" vertical.**

To install the RHS101, Slide the Inner Section over the vent pipe that will connect to the fireplace. Fasten the vent pipe to the back of the fireplace with a Min. of three sheet metal screws.

Next, slide the RHS101 outer section from the outside of the structure, see ***Figure 16***.

To complete the installation fasten the Heat Shield Outer Section & Termination frame to the structure ***Figure 16a.***

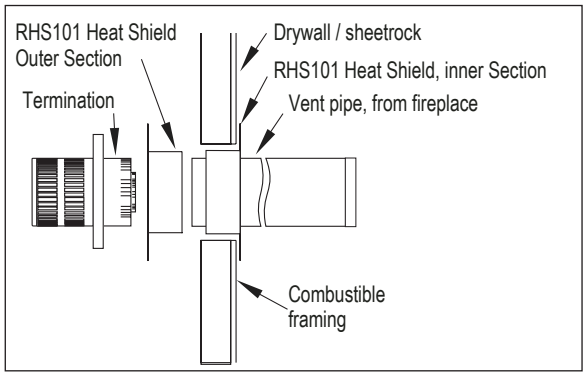


Figure 16. *RHS101 Installation. (Install by sliding Outer Section over vent pipe where it passes through the combustible construction.*

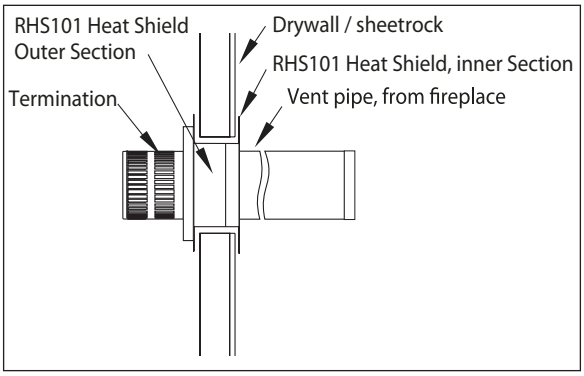


Figure 16a. *Heat Shield. After sliding the outer section in place.*

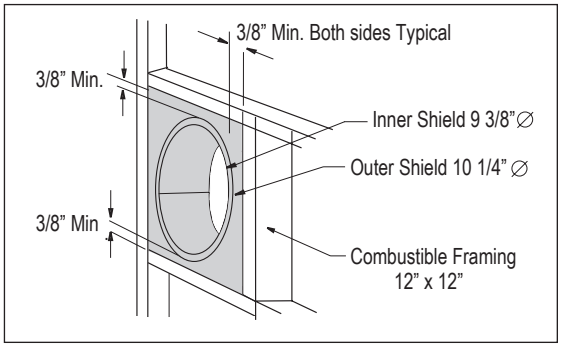


Figure 16b. *RHS101 Installation.*

Installation

Section 4: Wiring

Models Included
H38FSDNI
H38FSDLI
HL38FSDNI
HL38FSDLI

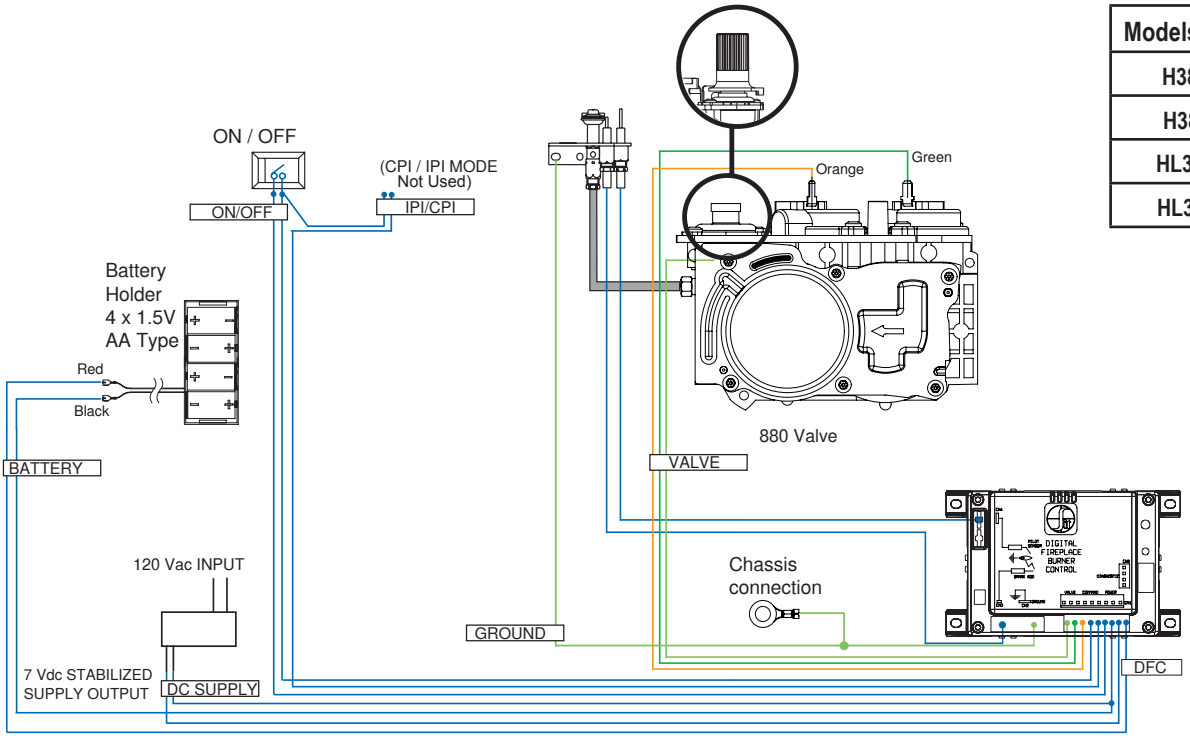


Figure 17. *Wiring Diagram for the* **SIT Proflame** *Electronic Ignition*

Models Included
H38FSDN
H38FSDL

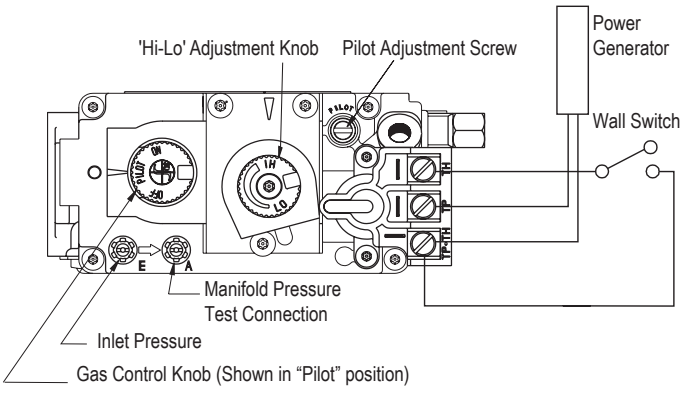


Figure 18. *Wiring Diagram for* **SIT Nova 820** *gas and pilot.*

Models Included
H38FSDNE
H38FSDLE
HL38FSDNE
HL38FSDLE

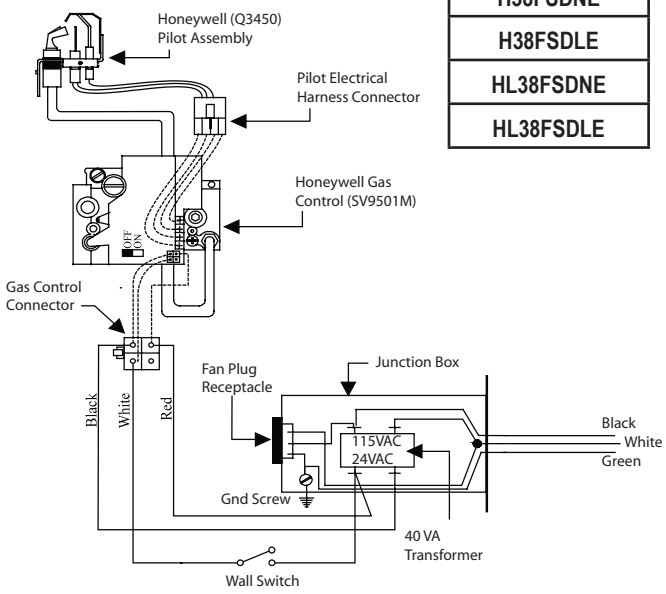


Figure 19. *Wiring with* **Honeywell** *gas control and pilot.*

Installation

Installing the remote On/Off Wall Switch

The **H*38DF*ST** gas valve may be connected to a wall switch. Do **NOT** connect any external power to the remote switch. The valve will generate its own power on a millivolt circuit or will draw its power from an AC Connection inside the fireplace, depending on the model of the unit. Use only low voltage wire, and **DO NOT** connect any external power to the remote switch.

Refer to **Figure 17, 18, or 19** for wiring requirements.

NOTE: The switch location must not exceed 30' from the fireplace.

Wiring for the *optional* Fan Kit

All **H*38DF*ST** fireplaces may be equipped with optional fan kits for circulating heat into the living space.

Installations in Canada which employ the fans must be electrically grounded in accordance with **CSA C22.1** Canadian Electrical Code Part 1 and/or Local Codes.

Installations in the USA which employ the fans must be grounded in accordance with local codes or, in the absence of local codes, with the National Electrical Code, **ANSI/NFPA 70.**

For more information see the **Fan Kit Installation Guide** included with the fan kit.

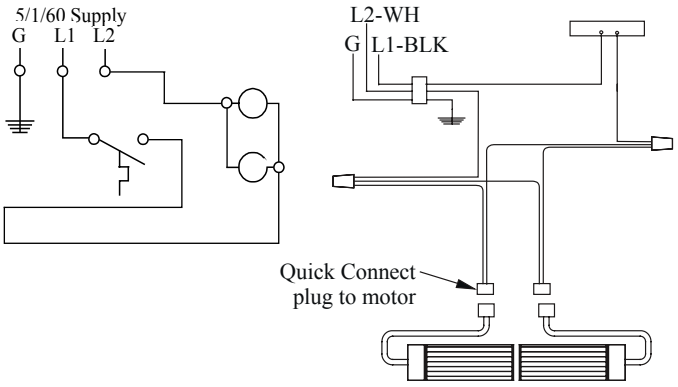


Figure 20. *Wiring diagram for optional fans.*

NOTE: If any of the original wire supplied with the appliance is replaced, it must be replaced with the same type, or its equivalent.

Installation

Section 5: Installing the Gas Line

Section 5-1: FUEL CONVERSION

- Verify that your fireplace is compatible with your available gas type. (Natural Gas or Propane shown by "N" or "L" in your model number
- If gas type is not compatible, contact your local Montigo representative to purchase a conversion kit.
- Conversion kits must be installed by a qualified service technician.

Section 5-2: GAS PRESSURE

- Optimum appliance performance requires proper input pressures.
- Gas line sizing requirements will be determined in ANSI Z221.3 National Fuel Gas Code in the USA and CAN/CGA B149 in Canada.

Pressure requirements are:

Gas Pressure	Natural Gas	Propane
Minimum inlet pressure	5.5in. w.c.	11in. w.c.
Manifold pressure	3.5in. w.c.	10in. w.c.

- The manifold outlet pressure is set from the factory to the appropriate pressure but should be verified.
- To check pressures, control valves have a provision to remove a 1/8" N.PT. plug to be fitted with a hose barb.
- Montigo requires a service shut off valve be located in an accessible location to isolate the gas supply.
- Only install gas shut-off valves approved for use by the state, province, or other governing body in which the fireplace is being installed.

Section 5-3: GAS CONNECTION

- See ***Figure 21*** below for location of gas line access.
- Flexible gas connectors must not exceed 3 feet in length, unless allowable within local regulations.
- Connect incoming gas line to the 1/2"or 3/8" gas inlet port.
- Purge all air out of gas line.
- Check appliance connection, valve and valve train under normal operating pressure with a commercially available leak check solution.

DO NOT USE A FLAME OF ANY KIND TO TEST FOR LEAKS.

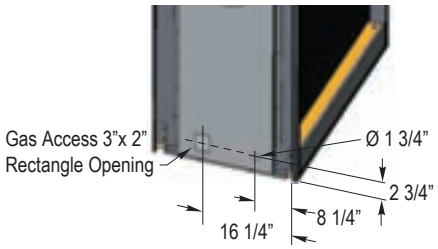


Figure 21. *Gas line access.*

Note: After gas line is connected, **each *appliance connection*, *valve and valve train*** must be checked while under normal operating pressure with either a liquid solution, or leak detection device, to locate any source of leak. Tighten any areas where bubbling appears or leak is detected until bubbling stops completely or leak is no longer detected. **DO NOT use a flame of any kind to test for leaks.**

NOTICE

When pressure testing the fireplace, Gas line, and input system follow the appropriate local codes or your area. DO NOT connect the fireplace to pressures in excess of 1/2lb. This will damage the gas control valve.

CAUTION

We recommend careful consideration be given to the effects of elevated mantel temperatures which may be in excess of product design, for example: candles, plastic or pictures. This can cause melting, deformation, discoloration or premature failure of T.V. radio, and other electronic components.

Installation

Section 6: Finishing

Finishing Around the Fireplace

Combustible mantels and mouldings may be safely installed over the top and on the front of the fireplace provided that they do not project beyond shaded area shown in ***Figure 22***.

Fireplace Facing

When sizing the finish material for your fireplace, it is important to remember the following: **THE OPENING MUST NOT BE OBSTRUCTED IN ANY WAY - to do so restricts the air supply for the control compartments and heat exchanger, it also prevents access for servicing controls.**

The face of the fireplace may be painted to match the room decor, provided you use a heat-resistant paint. Decorative facing must not extend past the fireplace opening at all, because it will interfere with the access to retainers for removal of glass door.

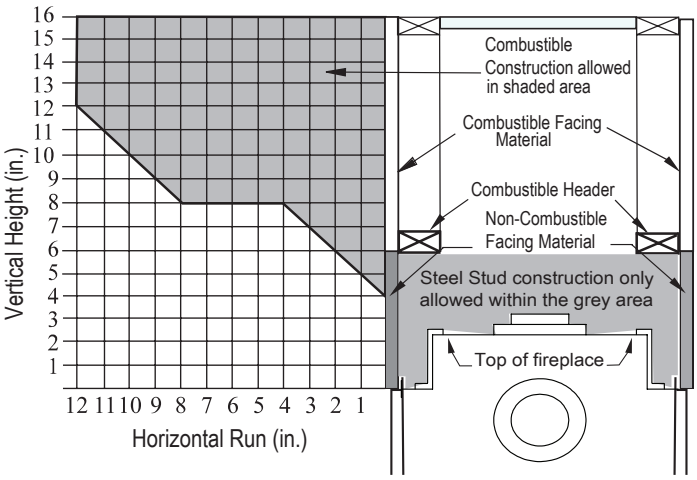


Figure 22. *Combustible mantels and facings.*

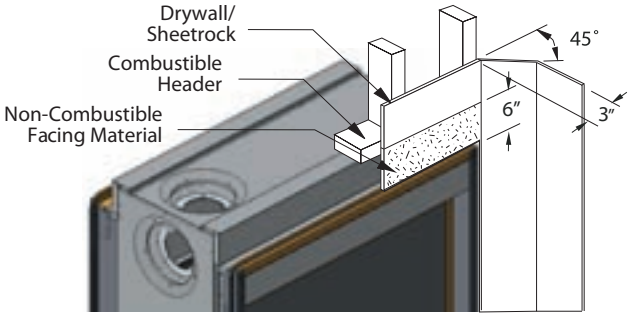
Mantels & Surrounds

NOTE: National Canadian Gas Association mantel test requirements are for fire hazard prevention to combustible materials.

New technology, to meet consumer and government demands for the wise use of energy, has prompted us to manufacture many models of fireplaces which are hot, fuel and energy efficient.

Please be aware; temperatures over the mantel will rise above normal room temperature and walls above fireplace may be hot to touch.

Side wall clearances are 3". Combustible surrounds may be installed with 3" clearance to the side of the fireplace as shown in **Figure 23.**



Typical both sides

Figure 23. *Combustible surrounds. Typical both sides.*

WARNING!

We recommend careful consideration be given to the effects of elevated mantel temperatures which may be in excess of product design, for example: candles, plastic or pictures. This can cause melting, deformation, discolouration or premature failure of T.V. radio, and other electronic components.

CAUTIO N

When covering the upper metal portion of the fireplace, (as shown, Fig.21) with a non-combustible material, P lease **Note:** The d ecorative f acing materials may be subject to temperatures in excess of 250° F. This should be considered when selecting facing materials.

NOTICE

Do not use ammonia based or abrasive cleaners on the glass, they will permanently etch the surface. Use an approved gas fireplace glass cleaner such as Kel-Kem or White off.

NOTICE

Do not operate this fireplace without the glass door or with a broken glass door.

Installation

Section 7: Installing & Removing the Door

Removing the door:

The **H*38DF*-ST** doors are removed in a few simple steps. Follow these instructions below to remove the Horizontal access panel, unlatch the door buckles and, remove the door. Replace in reverse order.

Remove the Horizontal Access Panel:

Step 1: ***Remove the Horizontal Access Panel:***

Remove the Horizontal cover by placing fingers in both finger holes, then pushing away from you and lifting out. Place it aside during maintenance or cleaning.
Install in reverse order.

Figure 24. *Removing and installing the the Horizontal Access Panel*

Step 2: ***Locate the Door Buckles:***

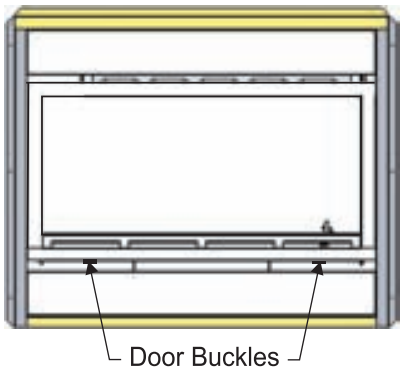


Figure 24a. *Locate the door buckles. (Both Sides Typical)*

Step 3: **Release the Door Buckles**

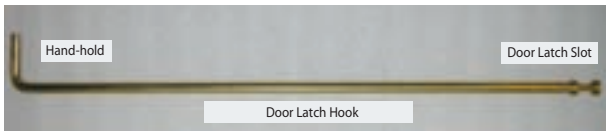


Figure 24b. *Door buckle Tool*

Step 4:
Firmly grasp hand-hold end of Door buckle tool and place the machined end in the slot under door frame. (as shown)

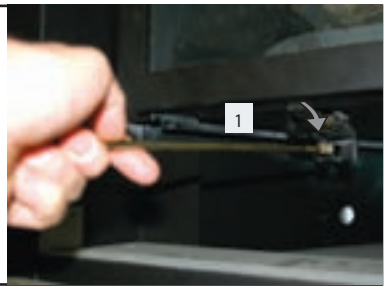


Figure 24c.

Step 5:
Ensure the tool is firmly in the lower end of the slot, (as shown), Then pull toward you (Caution: hold the tool securely).

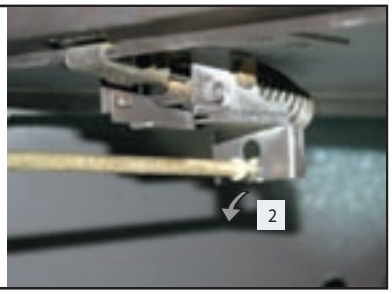


Figure 24d.

Step 6:
Pull hard if necessary to release the spring tension. (Caution: The latch springs back with force, hold the tool securely).

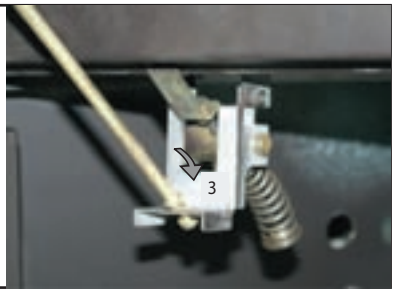


Figure 24e.

Step 7:
Remove the tool from the latch slot. Ensure the latches are hanging freely, the hook end is released from the bottom of the door. (Repeat all 4-steps for the remaining latches).

Figure 24f.

Step 8: ***Removing the Door:***

Grasp the Door on either side, usually midway and lift upward, lift the door carefully up and away from the front of the fireplace. *See **Figures 24g**. Place the Door aside in a safe place while maintenance and / or cleaning is being performed.*

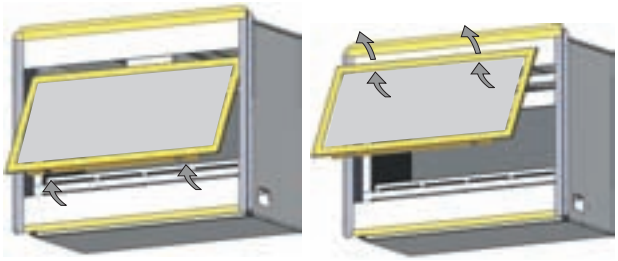


Figure 24g. *Removing and installing the glass doors. (Both Sides Typical)*

Installing the Door:

To install the door, hook the top edge of the door frame into place. Lower the door into position and follow the previous steps shown in reverse order.

Installation

Section 8: Installing the Accessories

Installing the Logs and Embers

Bottom Logs

The **H38DF*-ST** is supplied with eight (8) fibre logs. The two small bottom logs (*"A"*) are mounted on the burner grate by placing them diagonally onto the supplied Log stands**.** The long Front / Back logs ("B") are placed against the grate as shown in ***Figure 25b***. **Note**: When placing logs, arrange Logs "B" as not to cover Burner holes.

Top Logs

Next are the logs *"C"* which are placed diagonally, as shown in ***Figure 25c.*** The last Logs *"D"* are then mounted on top of logs *"A"* as shown in ***Figure 25d***.

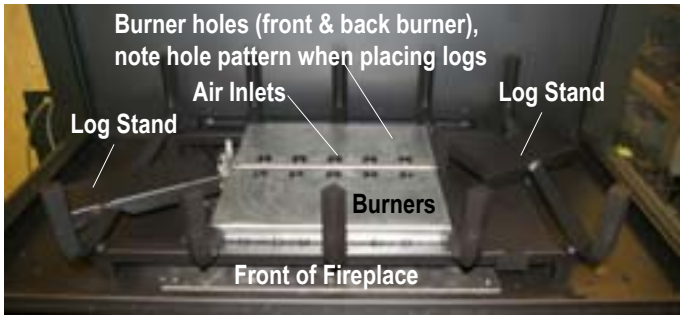


Figure 25. *Empty firebox showing the Left & Right stands.*

Figure 25a. *Place Logs' "A" on Left & Right stands.*

Figure 25b. *Place Logs' "B" as shown, in front of Right-hand "A", and behind Left-hand "B".*

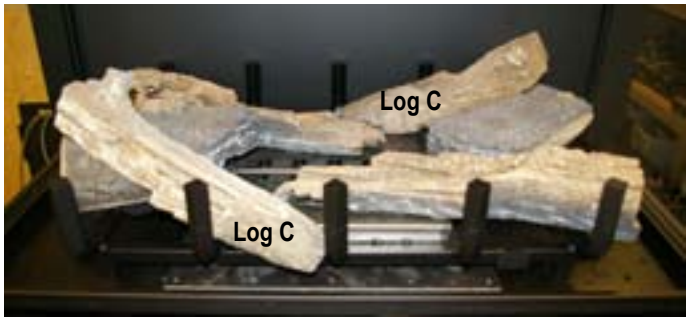


Figure 25c. *Log Installation. (Place Logs' "C" on-top of Logs "A". Indentations on-top of Logs' "A"*

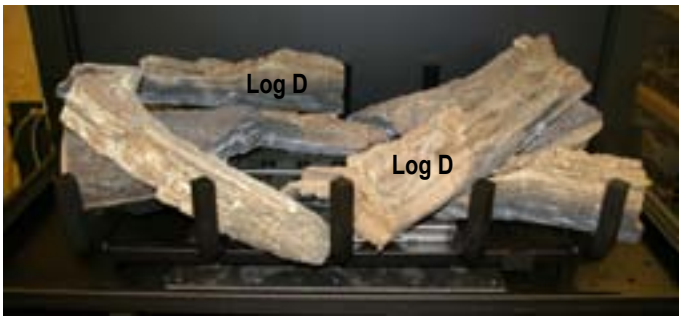


Figure 25d. *Completed Installation.*

Installing the Ember Material

The ember material is supplied in two packages. Place the material evenly, forward of both Log stands, under logs 'A' and 'B', also forward from Logs 'C' & 'D'. Refer to figure 25b. Ensure the burner holes are free of ember material after placing the embers.

NOTICE

If logs are not placed properly, excessive sooting will result.

Installation

Installing Firestones in Natural Gas and Propane Fireplaces

The HL38DF*ST fireplace is supplied with firestones. Remove the Door(s) as shown on page 20. Follow these instructions to ensure all parts are removed or replaced as required. Once the glass door(s) is removed place the firestones randomly across the pan as described in ***Figure 26 to 26a.***

CAUTION!

DO NOT COVER THE BURNERS or PILOT

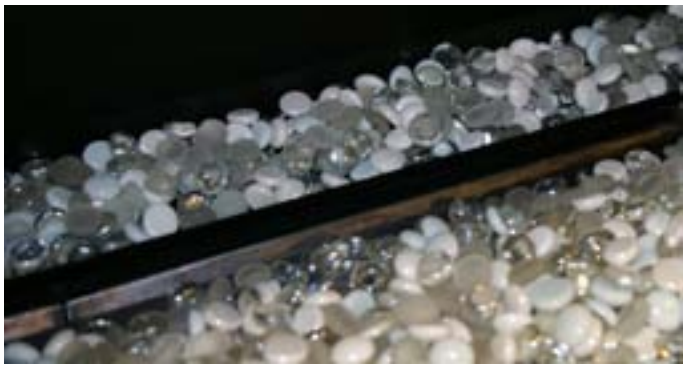


Figure 26. *Completed firestone installation.*
*(Note: **DO NOT** place ANY firestones on top of the burners or pilot).*

Figure 26a. *Operating gas fireplace with firestones surrounding burner tray.*

Optional Cultured Rocks

The **HL38DF*-ST** has the option of installing the cultured rocks which mimic real stone. These may be spaced at random or in a visual pattern of your preference in the burner tray. See the Montigo web site for photographs and ideas. ***www.montigo.com***

Installing Optional Burner Cover kit and Firestones in Natural Gas Fireplaces

The **HL38DFN*ST** has the option of a burner cover kit. To install the firestones with the burner cover kit, remove the Door(s) as shown on page 20. Follow these instructions to ensure all parts are removed or replaced as required. Once the glass door(s) is removed place the burner covers and place firestones randomly across the pan and the burner covers as described in ***Figure 27 to 27b***.

CAUTION!

Only Natural Gas models have the option of installing a burner cover kit. Only conceal burner covers with one layer of firestones, or excessive sooting may result.

Ensure the firestones **DO NOT COVER PILOT.**

The firestones will get hot while fireplace is in operation and should not be handled until cool.

Figure 27. *Installation of the Optional burner covers , (Place the covers end to end; do not overlap). Fill pan with firestones.*

Figure 27a. ***Ensure ONLY one layer of firestones cover the burner and no firestones cover the pilot.***

Figure 27b. *Spread the firestones evenly .*

Operation

Section 9: Start-up Sequence

Standing (Continuous) Pilot Ignition (SIT NOVA 820)

For Your Safety - READ BEFORE LIGHTING:

NOTICE

You must read and understand this manual prior to installation, operation or troubleshooting this appliance. Please retain this owner's manual for furure reference and maintenance.

Models Included	
H38FSDN	H38FSDL

A. This appliance has a pilot which must be lit by hand. When lighting the pilot, follow these instructions exactly.

B. BEFORE LIGHTING smell all around the appliance area for gas. Be sure to smell next to the floor because some gas is heavier than air and will settle on the floor.

What To Do If You Smell Gas:

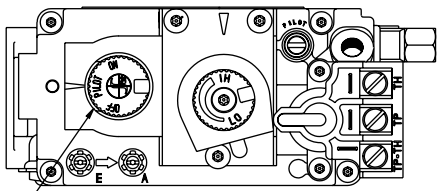
- Do not try to light any appliance.
- Do not touch any electrical switch; do not use any phone in your building.
- Immediately call your gas supplier from a neighbour's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the Fire Department.

C. Use only your hand to push in or turn the gas control knob. Never use tools. If the knob will not push in or turn by hand, don't try to repair it, call a qualified service technician. Force or attempt to repair may result in a fire or explosion.

D. Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system, and any gas control which has been under water.

Lighting Instructions:

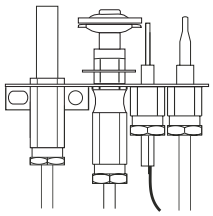
1. **STOP!** Read the safety information above on this label.
2. Lift out the lower Horizontal access panel.
3. Push in gas control knob and turn clockwise to "OFF."
4. Wait five (5) minutes to clear out any gas. Smell for gas, including near the floor. If you then smell gas, **STOP!** Follow "B" in the safety information above on this label. If you don't smell gas, go to the next step.
5. Locate pilot burner *(See illustration at right.)* and follow steps below.



Gas Control Knob
(Shown in "Pilot" postion.)

NOTE: Gas control knob cannot be turned from "PILOT" to "OFF" unless knob is pushed in slightly. Do not force.

6. Turn knob on gas control counter clockwise to "PILOT."
7. Push in gas control knob completely and hold. Light with Piezo Igniter button. Continue to hold the control knob in for about (1) minute after the pilot is lit. Release the knob and it will pop back up. Pilot should remain lit. If it goes out repeat steps 3 through 8.
   - If knob does not pop up when released. Stop and immediately call your service technician or gas supplier.
   - If the pilot will not stay lit after several tries, turn the gas control knob to "OFF" and call your service technician or gas supplier.
8. Push in gas control knob and turn counter-clockwise to "ON."
9. Replace the lower Horizontal access panel.
10. Turn on remote switch to ignite fire.



To Turn Off Gas To Appliance:

1. Turn off remote switch.
2. Lift out the lower Horizontal access panel.
3. Push in gas control knob slightly and turn clockwise to "Off". Do not force.
4. Replace the lower Horizontal access panel.

Operation

SIT Proflame Electronic Ignition

For Your Safety - READ BEFORE LIGHTING:

NOTICE

You must read and understand this manual prior to installation, operation or troubleshooting this appliance. Please retain this owner's manual for furure reference and maintenance.

Models Included	
H38FSDNI	H38FSDLI
HL38FSDNI	HL38FSDLI

A. This appliance is equipped with an ignition system that lights the pilot burner automatically. Do not attempt to light the pilot by hand.

B. BEFORE LIGHTING smell all around the appliance area for gas. Be sure to smell next to the floor because some gas is heavier than air and will settle on the floor.

What To Do If You Smell Gas:

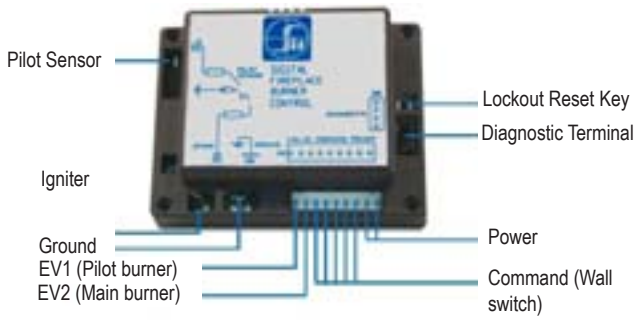
- Do not try to light any appliance.
- Do not touch any electrical switch; do not use any phone in your building.
- Immediately call your gas supplier from a neighbour's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the Fire Department.

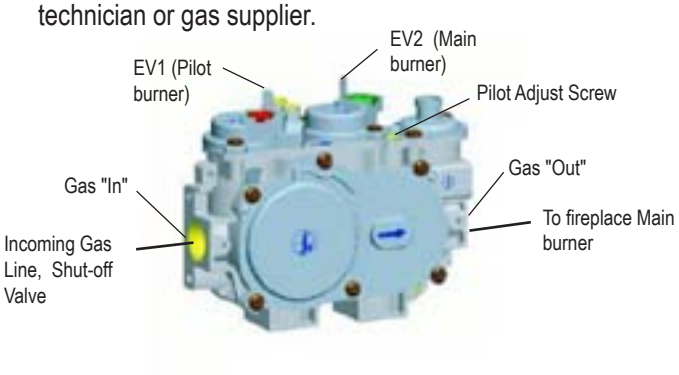
C. Use only your hand to push in or turn the gas control knob. Never use tools. If the knob will not push in or turn by hand, don't try to repair it, call a qualified service technician. Force or attempt to repair may result in a fire or explosion.

D. Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system, and any gas control which has been under water.

Lighting Instructions:

1. STOP! Read the safety information above on this label.
2. Remove the lower Horizontal access panel.
3. Turn Incoming gas valve to the ON" position.
4. Wait 5 minutes to clear out any gas. If you smell gas, STOP! Follow "B" in the safety information above on this label. If you don't smell gas, go to the next step.
5. Turn wall switch "ON".
6. If the Fireplace does not light, the System will cycle through two trials, (one minute audible clicking, thirty seconds of silence, and then another one minute of audible clicking).
7. After completion of the information in the Troubleshooting section, Repeat step 5.
8. If the system will not function correctly, follow the instructions "To Turn Off Gas To Appliance" and call your service technician or gas supplier.





To Turn Off Gas To Appliance:

1. Turn off remote switch.
2. Remove the lower Horizontal access panel.
3. Turn the incoming gas control valve to "Off".
4. Replace the lower Horizontal access panel.

Operation

Honeywell Electronic Ignition

For Your Safety - READ BEFORE LIGHTING:

NOTICE

You must read and understand this manual prior to installation, operation or troubleshooting this appliance. Please retain this owner's manual for furure reference and maintenance.

Models Included	
H38FSDNE	H38FSDLE
HL38FSDNE	HL38FSDLE

A. This appliance is equipped with an ignition system that lights the pilot burner automatically. **Do not attempt to light the pilot by hand.**

B. **BEFORE LIGHTING** smell all around the appliance area for gas. Be sure to smell next to the floor because some gas is heavier than air and will settle on the floor.

What To Do If You Smell Gas:

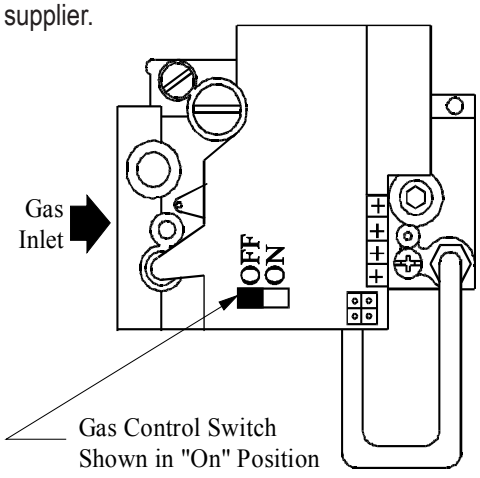
- Do not try to light any appliance.
- Do not touch any electrical switch; do not use any phone in your building.
- Immediately call your gas supplier from a neighbour's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the Fire Department.

C. Use only your hand to push in or turn the gas control knob. Never use tools. If the knob will not push in or turn by hand, don't try to repair it, call a qualified service technician. Force or attempt to repair may result in a fire or explosion.

D. Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system, and any gas control which has been under water.

Lighting Instructions:

1. **STOP!** Read the safety information above on this label.
2. Lift out the lower Horizontal access panel.
3. Turn switch on the gas control to OFF".
4. Wait 5 minutes to clear out any gas. If you smell gas, **STOP!** Follow "B" in the safety information above on this label. If you don't smell gas, go to the next step.
5. Turn switch on the gas control to "ON". **NOTE:** This unit is equipped with an ignition system that lights the pilot burner automatically. **Do not attempt to light the pilot by hand.**
6. Turn on wall switch.
7. Replace the lower Horizontal access panel.
8. If the fireplace does not operate, follow the instructions "To Turn Off Gas To Appliance" and call your service technician or gas supplier.



To Turn Off Gas To Appliance:

1. Turn off remote switch.
2. Lift out the lower Horizontal access panel.
3. Turn the switch on the gas control to "Off".
4. Replace the lower Horizontal access panel.

Maintenance

Lighting Instructions

See pages 23 to 25.

General

- **Have the fireplace and installation inspected yearly**. The inspection must include, but is not limited to, the following:
- A visual check of the entire vent system and termination.
  - An inspection of the explosion relief flappers and the door gaskets to ensure a proper seal.
  - An inspection of the burner, vent run, and primary air openings.
  - An inspection of the gas valve, gas components, and pilot flame. For your convenience a 1/8" manifold pressure tap is supplied on the gas valve for a test gauge connection.
  - Ensure proper log placement as per this manual.
  - Inspection of all optional equipment; fans, thermostats, etc.
  - For **Natural Gas** this appliance requires a minimum inlet pressure of 5.5" W.C. and a manifold pressure of 3.5" W.C.
- For **Propane Gas** this appliance requires a minimum inlet pressure of 11" W.C. and a manifold pressure of 10" W.C.
- Always keep the fireplace area clear and free of combustible materials, as well as gasoline and other flammable vapors and liquids.
- Do not use this appliance if *any part has been under water*. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control which has been under water.

Cleaning

When the fireplace is first activated, there may be some smoking and a visible film may be left on the glass. This is a normal condition, and is the result of burning of protective coatings on new metal.

- Glass must be cleaned periodically to remove any film (which is a normal by-product of combustion) which may be visible. Film can easily be removed by removing the door, as shown on **Page 20**. Handle the door carefully, and clean it with non-abrasive glass cleaners. One of the most effective products is Kel Kem or White-off
- Silicone seals on inner door during initial firing will "off gas", leaving a visual deposit of a white substance on combustion chamber walls. This can easily be removed from the chamber walls using normal household products.
- Use a vacuum cleaner or whisk broom to keep the control compartment, burner, and firebox free from dust and lint.
- Logs may be cleaned periodically with a vacuum to remove soot or other contaminates.

CAUTION!

- Fireplace gas control must be in the “OFF” position and pilot and main burners extinguished when cleaning appliance with a vacuum.
- Doors can get very hot. Handle only when cool.

Hi-Lo Burner Adjustment: (SIT Nova 820).

The **H*38DF*ST** is equipped with an adjustable burner, allowing you to raise or lower the flames. To adjust the flames, locate the black knob marked 'Hi-Lo', in the centre of the gas control valve (See ***Figure 28***).

- To raise the flame height, turn the black knob (located behind the lower control compartment) **counter-clockwise**.
- To lower the flame height, turn **clockwise**.

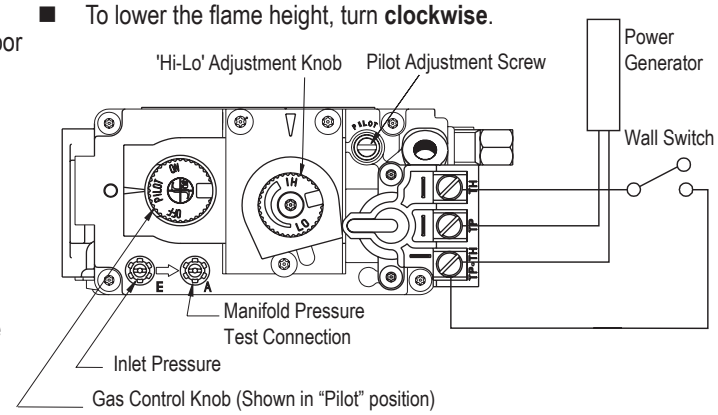


Figure 28. *'Hi-Lo' Adjustment on the SIT Nova 820 gas valve,*

Hi-Lo Burner Adjustment: (SIT Proflame).

The **H*38DFIST** is equipped with an adjustable burner, allowing you to raise or lower the flames. To adjust the flames, locate the black knob marked 'Hi-Lo', in the centre of the gas control valve (See ***Figure 29***).

- To raise the flame height, turn the black knob (located behind the lower control compartment) **counter-clockwise**.
- To lower the flame height, turn **clockwise**.

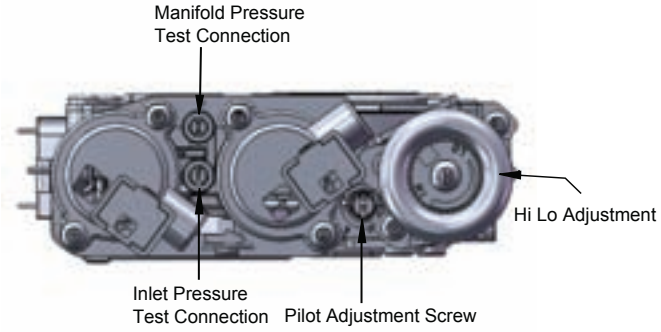
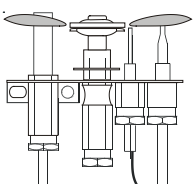


Figure 29. *'Hi-Lo' Adjustment on the SIT Proflame gas valve.*

Pilot Burner Adjustment.

1. Locate Pilot Adjustment Screw. *(See **figure 28 or 29.**)*
2. Adjust pilot screw to provide properly sized flame as shown.
3. After installing or servicing, leak test with a soap solution with main burner on. Coat pipe and tubing joints, gasket etc. with soap solution. Bubbles indicate leaks. Tighten any areas where the bubbles appear until the bubbling stops completely.



Maintenance

Troubleshooting

SIT Nova 820

The following is a troubleshooting chart of possible problems:

PROBLEM	CORRECTIVE ACTION
Noisy Pilot Flame	Locate pilot adjustment screw on gas control valve. Flame is decreased by turning adjustment screw clockwise.
Pilot won't ignite	Disconnect remote wires and try to light pilot. If pilot now works, remote connections are faulty. Check wiring diagram ***figure 28***.
Main burner will not light	1. Check wiring (*see* ***figure 28***). 2. Check wall switch for proper connection.

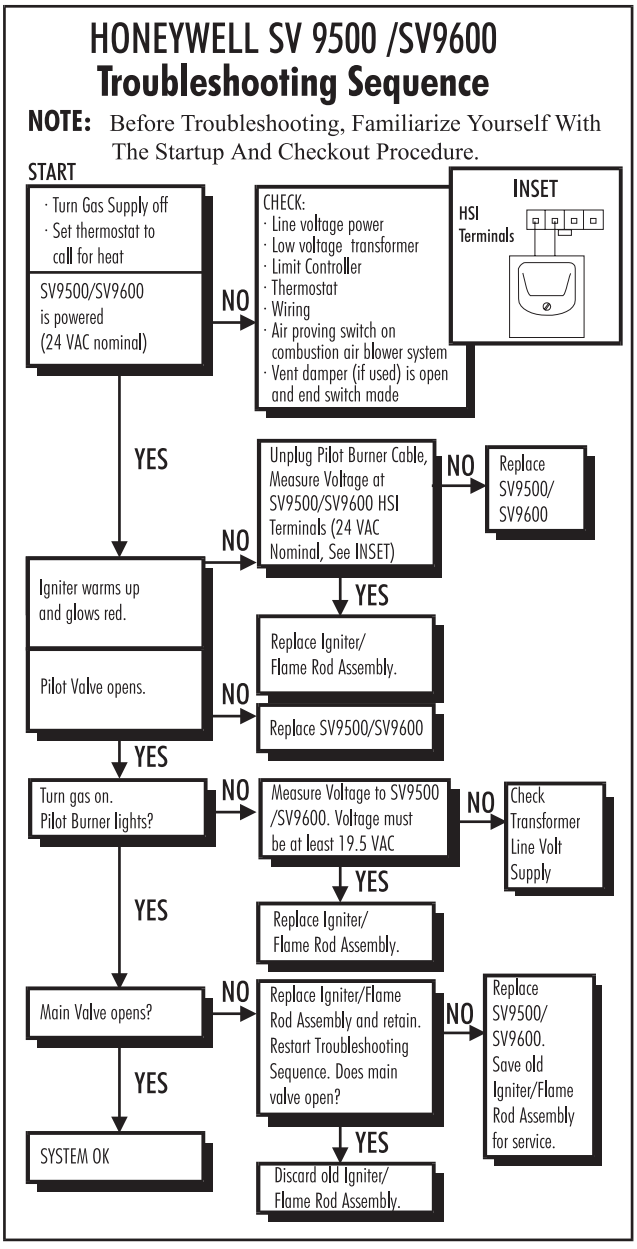
SIT Proflame

The following is a troubleshooting chart of possible problems:

PROBLEM	SOLUTION
Pilot won't ignite or spark.	- Check the on the batteries on the remote or the receiver. - Check the green LED on AC adaptor -Check the green ground wire under the valve
Main burner will not light.	- Check the wiring on the valve as per diagram **Figure 17.**
Fan not working	- Make sure the fan speed control is on. - 10 minute delay to turn on.

Honeywell

The following is a troubleshooting chart of possible problems:


HONEYWELL SV 9500 /SV9600
Troubleshooting Sequence
NOTE: Before Troubleshooting, Familiarize Yourself With The Startup And Checkout Procedure.
START
· Turn Gas Supply off
· Set thermostat to call for heat
SV9500/SV9600 is powered (24 VAC nominal)
NO
CHECK:
· Line voltage power
· Low voltage transformer
· Limit Controller
· Thermostat
· Wiring
· Air proving switch on combustion air blower system
· Vent damper (if used) is open and end switch made
INSET
HSI Terminals
YES
Unplug Pilot Burner Cable, Measure Voltage at SV9500/SV9600 HSI Terminals (24 VAC Nominal, See INSET)
NO
Replace SV9500/ SV9600
YES
Igniter warms up and glows red.
NO
Replace Igniter/ Flame Rod Assembly.
Pilot Valve opens.
NO
Replace SV9500/SV9600
YES
Turn gas on. Pilot Burner lights?
NO
Measure Voltage to SV9500 /SV9600. Voltage must be at least 19.5 VAC
NO
Check Transformer Line Volt Supply
YES
Replace Igniter/ Flame Rod Assembly.
YES
Main Valve opens?
NO
Replace Igniter/Flame Rod Assembly and retain. Restart Troubleshooting Sequence. Does main valve open?
NO
Replace SV9500/ SV9600. Save old Igniter/Flame Rod Assembly for service.
YES
SYSTEM OK
YES
Discard old Igniter/ Flame Rod Assembly.

If your fireplace still does not operate correctly, consult your local Montigo dealer.

All service and repairs should be performed by a qualified Technician.

All spare parts, optional fans, and optional trim finishes are available from your local Montigo dealer.

Replacement Parts

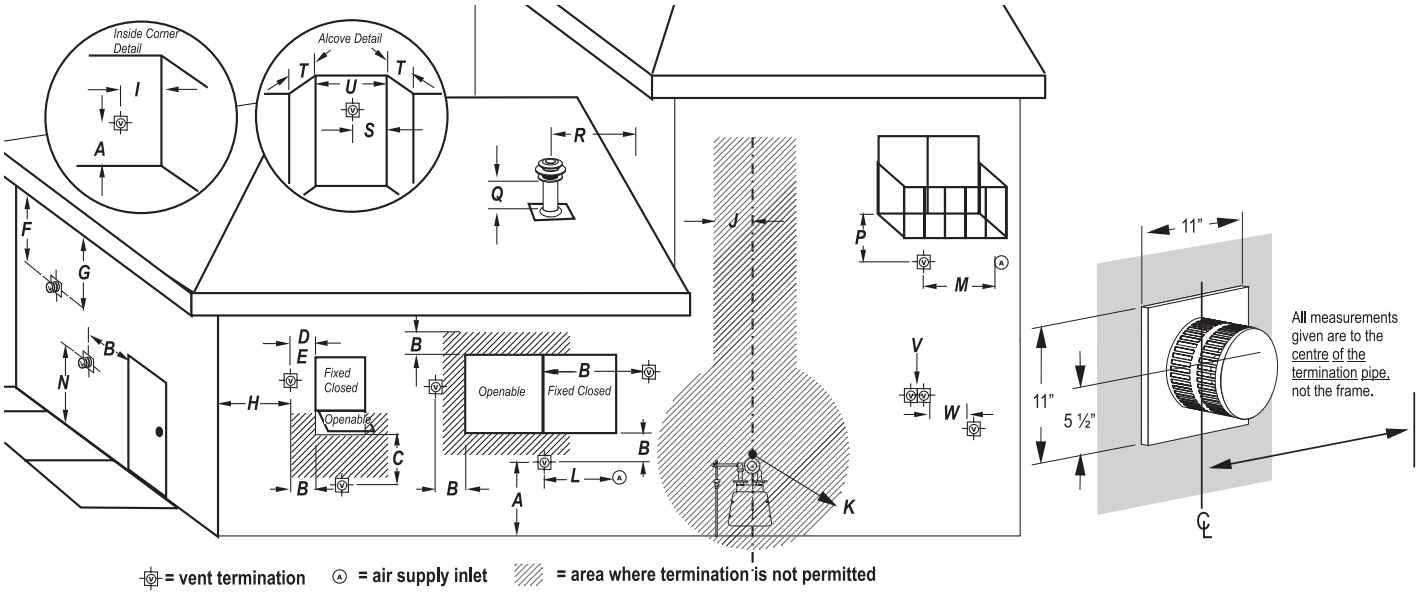
	H38DF-ST	HL38DF-ST
NG Gas Valve	RGC1006	RGC1006
LP Gas Valve	RGC1005	RGC1005
NG Pilot	RPA020	RPA020
LP Pilot	RPA021	RPA021
NG Burner	Contact your local Montigo Dealer	
LP Burner		
NG Orifice	R0R1120	-
LP Orifice	R0R1121	-
Door Glass	RDTH38	RDTH38
Log Base	RLGSH38B	-
Log Set	RLGSH38	-

All service and repairs should be performed by a qualified Technician.

All spare parts, optional fans, and optional trim finishes are available from your local Montigo dealer.

Appendix

Appendix A: Venting Terminations



	Location	Canada*	USA**
A	*clearance to the termination frame above grade, veranda, porch, deck, or balcony*	12 inches	12 inches
B	*clearance to top of doors or operable windows*	12 inches	12 inches
C	*clearance to sides or bottom of door or operable windows*	9 inches	12 inches
D	*clearance to permanently closed window when installed with approved gas penetration termination*	0	0
E	*clearance to permanently closed window Recommended to prevent condensation*	16 inches	16 inches
F	*clearance to ventilated soffit located within a horizontal distance to 24 inches from centerline of termination*	22 inches	22 inches
G	*clearance to unventilated soffit*	30 inches to combustibles 16 inches to non-combustibles	30 inches to combustibles 16 inches to non-combustibles
H	*clearance to outside corner*	9 inches	9 inches
I	*clearance to inside corner*	12 inches	12 inches
J	*clearance to each side of the vertical centerline of a metre or regulatory assembly to a maximum vertical distance of 15ft*	3 feet	3 feet
K	*clearance to service regulator vent outlet*	3 feet	3 feet
L	*clearance to non mechanical air supply inlet to the building or combustion air inlet to other appliance for appliance <= 100.000 BTU/H (30 KW)*	12 inches	12 inches
M	*clearance to forced air supply inlet*	6 feet	3 feet above air inlet
N	*clearance above paved sidewalk or paved driveway located on public property*	7 feet	7 feet
P	*clearance under veranda, porch, deck, or balcony*	22 inches to combustibles 16 inches to non-combustibles	22 inches to combustibles 16 inches to non-combustibles
Q	*clearance above roof*	2 feet	2 feet
R	*clearance to adjacent walls and neighboring buildings*	2 feet	18 inches
S	*clearance from corner in recessed location*	12 inches	12 inches
T	*Maximum depth of recessed location*	4 feet	4 feet
U	*Maximum width for back wall of recessed location*	2 feet	2 feet
V	*Horizontal clearance between two terminations that are level*	0	0
W	*Horizontal clearance (centre to centre) between two terminations that are not level*	18 inches	18 inches

Note 1: For N a vent shall not terminate directly above the sidewalk or paved driveway which is located between two single family dwellings and serve both dwelling.
Note 2: For P only permitted if veranda, porch, deck, or balcony is fully open on a minimum of two sides beneath the floor
Note 3: For J, K, and as specified in CGA B149 installation code. Local codes or regulations may vary.
* Based on CGA B149.1 Natural Gas and Propane installation code. Local codes may vary, please check with local regulatory agency.
** Based on ANSI Z223.1/NFPA 54 National Fuel Gas Code. Local codes may vary, please check with local regulatory agency.

Appendix

Appendix B: Warranty

The Warranty

The Companies warrants the Montigo Gas Appliance to be free from defects in materials and workmanship at the time of manufacture. On the Montigo fireplace, there is a ten-year warranty on the firebox and its components, a five-year warranty on the main burner and pilot burner, and a one-year warranty on the gas control valve, fibre logs and Power Vent Module. The Glass, plated / painted finishes, and refractory lining are exempt from the warranty.

Remedy And Exclusions

The coverage of this Warranty is limited to all components of the Gas Appliance manufactured by The Companies.

This Warranty only covers Montigo Gas Appliances installed in the United States or Canada.

If the components of the Gas Appliance covered by this Warranty are found to be defective within the time frame stated (see The Companies right of investigation outlined below). The Companies will, at its option, replace or repair defective components of the Gas Appliance manufactured by The Companies at no charge, and will also pay for reasonable labour costs incurred in replacing or repairing components. If repair or replacement is not commercially practical, The Companies will, at its option, refund the purchase price of the Montigo Gas Appliance.

This Warranty covers only parts and labour as provided above. In no case shall The Companies be responsible for materials, components, or construction which are not manufactured or supplied by The Companies, or for the labour necessary to install, repair or remove such materials, components or construction. All replacement or repair components will be shipped F.O.B. the nearest The Companies factory.

Qualifications To The Warranty

The Gas Appliance Warranty outlined above is further subject to the following qualifications:

(1) The Gas Appliance must be installed in accordance with The Companies installation instructions and local building codes. The Warranty on this Montigo Gas Appliance covers only the component parts manufactured by The Companies. The use of components manufactured by others with this Montigo Gas Appliance could create serious safety hazards, may result in the denial of certification by recognized national safety agencies, and could be in violation of local building codes. This warranty does not cover any damages occurring from the use of any components not manufactured or supplied by The Companies

(2) The Montigo Gas Appliance must be subjected to normal use. The Gas Appliances are designed to burn gas only. Burning conventional fireplace fuels such as wood, coal or any other solid fuel will cause damage to the Gas Appliance, will produce excessive temperatures and will result in a fire hazard.

Limitations On Liability

It is expressly agreed and understood that The Companies sole obligation, and purchaser's exclusive remedy under this Warranty, under any other warranty, expressed or implied, or in contract, tort or otherwise, shall be limited to replacement, repair, or refund, as specified above.

In no event shall The Companies be responsible for any incidental or consequential damages caused by defects in its products, whether such damage occurs or is discovered before or after replacement or repair, and whether or not such damage is caused by The Companies negligence. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. The duration of any implied warranty with respect to this Montigo Gas Appliance is limited to the duration of the foregoing warranty. Some states do not allow limitation on how long an implied warranty lasts, so the above may not apply to you.

Investigation Of Claims Against Warranty

The Companies reserves the right to investigate any and all claims against this Warranty and to decide upon method of settlement.

The Companies Are Not Responsible For Work Done Without Written Consent

The Companies shall in no event be responsible for any warranty work done without first obtaining The Companies written consent.

Dealers Have No Authority To Alter This Warranty

The Companies employees and dealers have no authority to make any warranties nor to authorize any remedies in addition to or inconsistent with those stated above.

How To Register A Claim Against Warranty

In order for any claim under this Warranty to be valid, The Companies must be notified of the claimed defect in writing or by telephone, as soon as reasonably possible after the defect is discovered. Claims against this Warranty in writing should include the date of installation, and a description of the defect.

Other Rights

This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

NOTE: *The Companies* as stated above refer to - Canadian Heating Products Inc. and/or Montigo Del Ray Corp.

Canadian Heating Products Inc. and/or Montigo DelRay Corp. reserves the right to make changes at any time, without notice, in design, materials, specifications, prices and also to discontinue colors, styles and products.

Appendix

Appendix C: State of Massachusetts

Amendment

(Gas Fireplace / Equipment sold in the State of Massachusetts)

5.08: Modifications to NFPA-54, Chapter 10

(1) Revise NFPA-54 section 10.5.4.2 by adding a second exception as follows:

Existing chimneys shall be permitted to have their use continued when a gas conversion burner is installed, and shall be equipped with a manually reset device that will automatically shut off the gas to the burner in the event of a sustained back-draft.

(2) Revise 10.8.3 by adding the following additional requirements:

(a) For all side wall horizontally vented gas fueled equipment installed in every dwelling, building or structure used in whole or in part for residential purposes, including those owned or operated by the Commonwealth and where the side wall exhaust vent termination is less than seven (7) feet above finished grade in the area of the venting, including but not limited to decks and porches, the following requirements shall be satisfied:

1. INSTALLATION OF CARBON MONOXIDE DETECTORS. At the time of installation of the side wall horizontal vented gas fueled equipment, the installing plumber or gas fitter shall observe that a hard wired carbon monoxide detector with an alarm and battery back-up is installed on the floor level where the gas equipment is to be installed. In addition, the installing plumber or gas fitter shall observe that a battery operated or hard wired carbon monoxide detector with an alarm is installed on each additional level of the dwelling, building or structure served by the side wall horizontal vented gas fueled equipment. It shall be the responsibility of the property owner to secure the services of qualified licensed professionals for the installation of hard wired carbon monoxide detectors

a. In the event that the side wall horizontally vented gas fueled equipment is installed in a crawl space or an attic, the hard wired carbon monoxide detector with alarm and battery back-up may be installed on the next adjacent floor level.

b. In the event that the requirements of this subdivision can not be met at the time of completion of installation, the owner shall have a period of thirty (30) days to comply with the above requirements; provided, however, that during said thirty (30) day period, a battery operated carbon monoxide detector with an alarm shall be installed.

2. APPROVED CARBON MONOXIDE DETECTORS. Each carbon monoxide detector as required in accordance with the above provisions shall comply with NFPA 720 and be ANSI/UL 2034 listed and IAS certified.

3. SIGNAGE. A metal or plastic identification plate shall be permanently mounted to the exterior of the building at a minimum height of eight (8) feet above grade directly in line with the exhaust vent terminal for the horizontally vented gas fueled heating appliance or equipment. The sign shall read, in print size no less than one-half (1/2) inch in size, “GAS VENT DIRECTLY BELOW. KEEP CLEAR OF ALL OBSTRUCTIONS”.

4. INSPECTION. The state or local gas inspector of the side wall horizontally vented gas fueled equipment shall not approve the installation unless, upon inspection, the inspector observes carbon monoxide detectors and signage installed in accordance with the provisions of 248 CMR 5.08(2)(a)1 through 4.

(b) EXEMPTIONS: The following equipment is exempt from 248 CMR 5.08(2)(a)1 through 4:

1. The equipment listed in Chapter 10 entitled “Equipment Not Required To Be Vented” in the most current edition of NFPA 54 as adopted by the Board; and

2. Product Approved side wall horizontally vented gas fueled equipment installed in a room or structure separate from the dwelling, building or structure used in whole or in part for residential purposes.

(c) MANUFACTURER REQUIREMENTS - GAS EQUIPMENT VENTING SYSTEM PROVIDED. When the manufacturer of Product Approved side wall horizontally vented gas equipment provides a venting system design or venting system components with the equipment, the instructions provided by the manufacturer for installation of the equipment and the venting system shall include:

1. Detailed instructions for the installation of the venting system design or the venting system components; and

2. A complete parts list for the venting system design or venting system.

(d) MANUFACTURER REQUIREMENTS - GAS EQUIPMENT VENTING SYSTEM NOT PROVIDED. When the manufacturer of a Product Approved side wall horizontally vented gas fueled equipment does not provide the parts for venting the flue gases, but identifies “special venting systems”, the following requirements shall be satisfied by the manufacturer:

1. The referenced “special venting system” instructions shall be included with the appliance or equipment installation instructions; and

2. The “special venting systems” shall be Product Approved by the Board, and the instructions for that system shall include a parts list and detailed installation instructions.

(e) A copy of all installation instructions for all Product Approved side wall horizontally vented gas fueled equipment, all venting instructions, all parts lists for venting instructions, and/or all venting design instructions shall remain with the appliance or equipment at the completion of the installation.

(3) After NFPA-54 section 10.10.4.2 add a new section 10.10.4.3 as follows:

When more than four gas appliances are to be vented through a common gas vent or common horizontal vent manifold, a plan of the proposed vent installation shall be submitted to the Inspector and the serving gas supplier for review and approval.

Extraction from: Massachusetts Rules and Regulations

5.00: Amendments To 2002 Edition Of ANSI Z223.1-NFPA-54

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